Part Numbers:

PT228-48211(all grades including XSE), PT228-48200 (all grades except XSE)

Kit Contents

Item #	Quantity Reqd.	Description	
PT2228-	PT2228-48200/11 – Tow Hitch Kit		
1	1	Trailer Hitch	
2	1	LH mounting bracket	
3	1	RH mounting bracket	
4	1	Hardware Kit	
5	1	Trailer Hitch plug	
6	1	Trailer Wire Harness	

Hardware Bag Contents

Item #	Quantity Reqd.	Description
1	16	M12 x 1.25 x 45mm bolt
2	2	M12 flange nut
3	2	M5 Flange nut

Additional Items Required For Installation

Item #	Qty	Description
1	1	Converter (PT725-48200)
2	1	Lwr Bumper Cvr (PT228-48204) std
3	1	Lwr Bumper Cvr (PT228-48206-01) Plat
4	1	Lwr Bumper Cvr (PT228-48207-01) Lim
5	1	Lwr Bumper Cvr (PT938-48210) XSE-
		CAN NOT Install Hitch + Kick Sensor
6	1	Kick Sensor Brkt (PT413-48201-02)
7	1	Kick Sensor (PT83P-48200/01)
8	1	LH Rear Undercover (PT228-48212) or
		(PT228-48202, except XSE)
9	1	RH Rear Undercover (PT228-48213) or
		(PT228-48203, except XSE)

Conflicts

Lwr Bumper Cvr (PT938-48210) XSE (CAN NOT Install Kick Sensor + Tow Hitch)-can install Tow Hitch ONLY

Vehicle Service Parts (may be required for reassembly)

Item #	Quantity Reqd.	Description
1		
2		
3		

Recommended Tools

Personal & Vehicle	Notes
Protection	
Safety glasses	
Cloth / shop towel	
Special Tools	Notes
Installation Tools	Notes
Torque wrench	0-100 lbf-ft
½" socket wrench	
½" x 6" socket extension	
½" socket	17mm
³ / ₈ " socket wrench	
³ / ₈ " x 6" socket extension	
³ / ₈ " sockets	8mm, 10mm, 14mm
Small flat head screwdriver	
Phillips head screwdriver	
Rotary cutting tool	
Special Chemicals	Notes
	•

General Applicability

MY20 and newer Highlander, Highlander HV models

Recommended Sequence of Application

	<u> </u>
Item#	Accessory
1	Converter (see separate installation instructions)
2	Towing Hitch (w/ attached Trailer Wire Harness)
3	Kick Sensor and Bracket (if equipped)
4	Lower Bumper Cover
5	LH & RH Rear Undercovers

*Mandatory

Legend



STOP: Damage to the vehicle may occur. Do not proceed until process has been complied with.



OPERATOR SAFETY: Use caution to avoid risk of injury.



CAUTION: A process that must be carefully observed in order to reduce the risk of damage to the accessory/vehicle and to ensure a quality installation.

TOOLS & EQUIPMENT: Used in Figures calls out the specific tools and equipment recommended for this process.



REVISION MARK: This mark highlights a change in installation with respect to previous issue.



SAFETY TORQUE: This mark indicates that torque is related to safety.



REGULATORY MARK: This mark indicates the component is related to regulatory compliance

TOYOTA HIGHLANDER / HV

2020 -

TOW HITCH

Preparation

Care must be taken when installing this accessory to ensure damage does not occur to the vehicle. The installation of this accessory should follow approved guidelines to ensure a quality installation.

These guidelines can be found in the "Accessory Installation Practices" document.

This document covers such items as:-

- Vehicle Protection (use of covers and blankets, cleaning chemicals, etc.).
- Safety (eye protection, rechecking torque procedure, etc.).
- Vehicle Disassembly/Reassembly (panel removal, part storage, etc.).
- Electrical Component Disassembly/Reassembly (battery disconnection, connector removal, etc.).

Please see your Toyota dealer for a copy of this document.

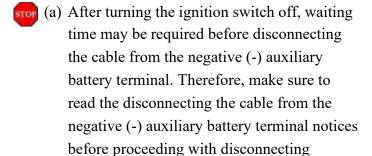
1. Preparation for Kick Sensor Installation (if equipped w/ kick sensor)

- (a) The engine components and coolant may be hot.
- (b) Check the kit for contents and any damage.
- (c) Protect the fender.

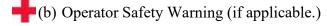


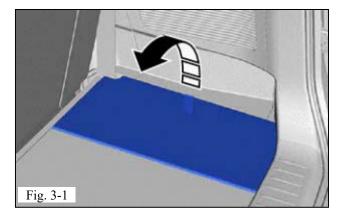
XSE Grade cannot have both Tow Hitch and Kick sensor installed onto the same vehicle as they conflict in packaging.

2. Precaution (if equipped w/ kick Sensor)



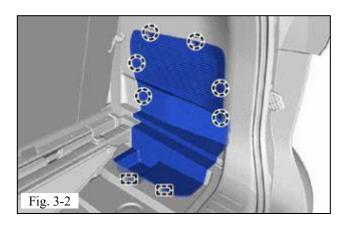
battery.





3. HV Battery (if equipped w/ Kick Sensor)

(a) Turn back the deck board (Fig. 3-1).





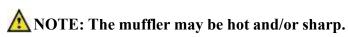
(b) Disengage the 6 claws and 2 guides to remove the battery service hole cover (Fig. 3-2).

4. Disconnect the Battery Cable (if equipped w/ Kick Sensor)

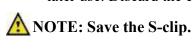
(a) Disconnect cable from negative auxiliary battery terminal (Fig. 4-1).

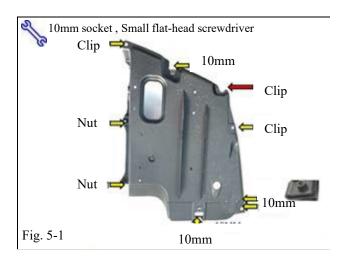
5. Prepare the Vehicle for Hitch Installation.

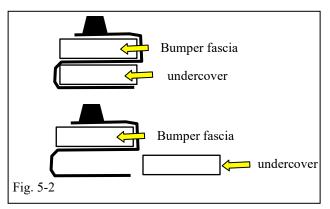
- (a) Verify the kit contents.
- (b) Cover the exhaust pipe with a clean shop towel.



- (c) Wear safety glasses
 - (d) Remove the lower LH side underbody cover by removing four 10mm bolts, 2 plastic nuts and 2 push pins. Set aside the fastening hardware for later use. Discard the cover (Fig. 5-1).

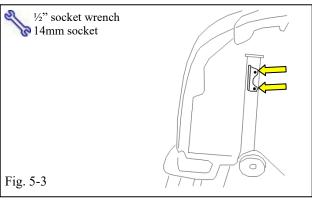








NOTE: There is an S-shaped fastener connected to both the undercover and inner bumper fascia piece. When removing the undercover, make sure this piece remains installed to the bumper (Fig. 5-1 & 5-2).



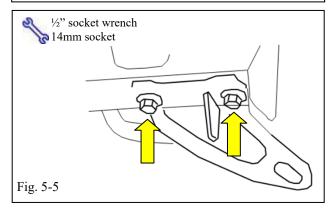
(e) If present, remove the LH side tie down hook by removing 2 bolts. Discard the tie down hook (Fig. 5-3).



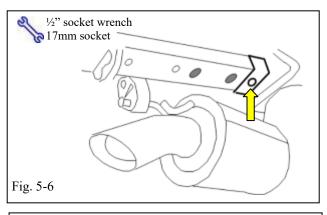
(f) Remove the lower LH side underbody cover by removing four 10mm bolts, and 1 plastic clip. Set aside the fastening hardware for later use. Discard the cover (Fig. 5-4).

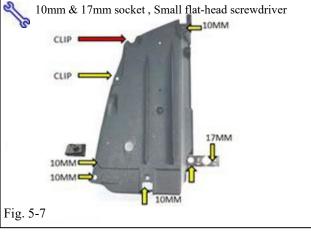


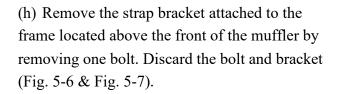
A NOTE: Save the S-clip.

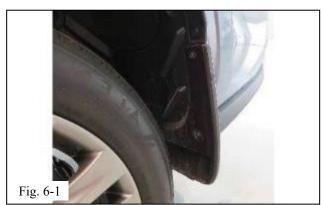


(g) If present, remove the RH side tie down hook by removing 2 bolts. Discard the tie down hook and bolts (Fig. 5-5).







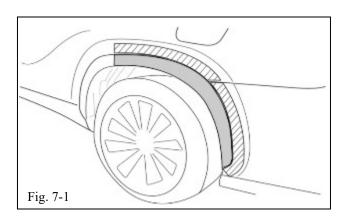




6. Remove Rear Mud Guard (If equipped, LH Shown)

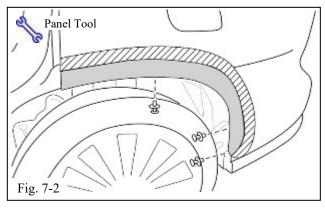
- (a) From inside the wheel well, remove the (2) screws (Fig. 6-1).
- (b) From under the bumper, remover the (2) screws (Fig. 6-2).
- (c) Remove the mud guard.
- (d) Repeat Step 6 on opposite side.

TOYOTA Procedure

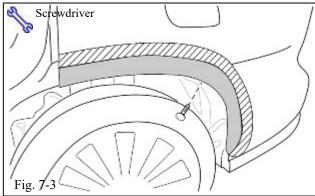


7. Remove Quarter Panel Molding

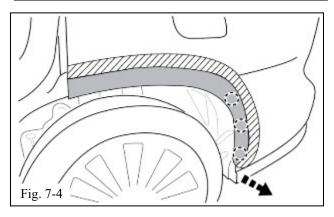
(a) Apply protective tape around the quarter panel wheel opening as shown in the illustration (Fig. 7-1).



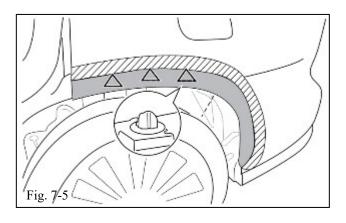
(b) Using clip removal tool, remove three (3) clips (Fig. 7-2).



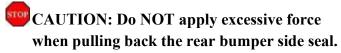
(c) Remove one (1) screw (Fig. 7-3).



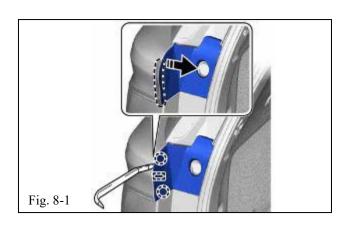
(d) While pulling the rear bumper assembly, carefully insert a finger between the rear bumper side seal and rear bumper assembly and disengage the three (3) claws shown (Fig. 7-4).



(e) Disengage the three (3) clips to disconnect the quarter panel wheel opening molding (Fig. 7-5).

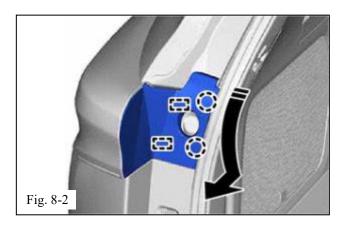


- (1) To avoid damaging the claws, do not forcibly pull the quarter opening molding.
- (f) Remove the three (3) clips from the quarter panel wheel opening molding.Repeat Step 6 on opposite side of vehicle.

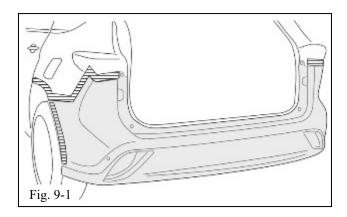


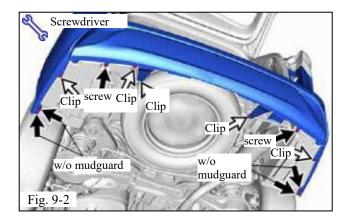
8. Remove Combination Light Cover (LH Shown)

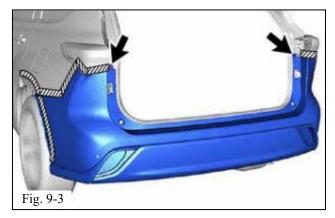
(a) Lift the lower rear corner of the cover (1) and pull slightly inward to clear the lamp (Fig. 8-1).

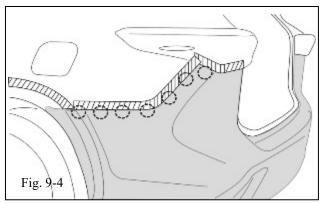


- (b) Pull straight back on the cover (2) to remove (Fig. 8-2).
- NOTE: Repeat this step for the opposite side of the vehicle.









9. Remove Rear Bumper Assembly

- (a) Prepare a safe surface area to place rear bumper by using a protective blanket and placing out of the way of any foot traffic.
- (b) Apply protective tape around both sides of the rear bumper assembly as shown in the illustration (Fig. 9-1).
- (c) From under the rear the vehicle, on the RH side, remove the five (5) clips with white arrows and two (2) screws (6 if there are no mudguards) circled with black arrow (Fig. 9-2).

(d) Remove the two (2) screws at the top of the rear bumper assembly (Fig. 9-3).

(e) Disengage the eight (8) claws (Fig. 9-4).

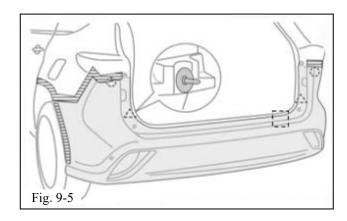
NOTE: Repeat on opposite side.

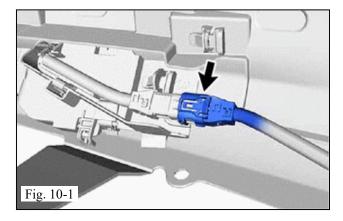
Issue: F 2/13/2024

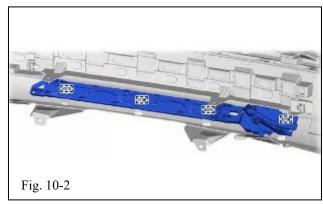
Page 8 of 22 pages

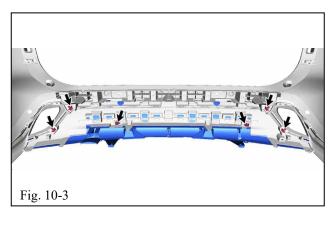
Procedure











- (f) Disengage the two (2) claws and two (2) clips to remove the rear bumper asssembly indicated by circles and triangles (Fig. 9-5).
- (g) Pull the bumper back to expose the rear bumper wire harness connector indicated by the square and disconnect it.
- (h) Remove rear bumper assembly and place on blanket.

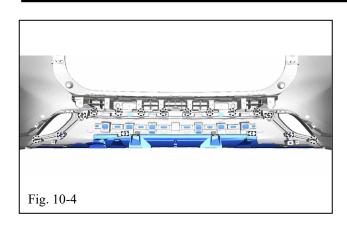
10. Remove Existing Rear Bumper Extension

(a) Kick Senor Option: Disconnect the existing kick sensor connector (Fig. 10-1).

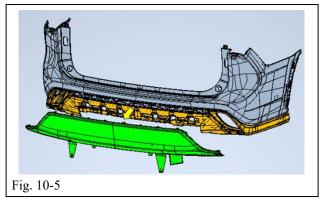
(b) Kick Sensor Option: Remove any TWO (2) of the existing clips shown as squares securing the kick sensor to the extension and set aside. These clips will be re-used (Fig. 10-2).

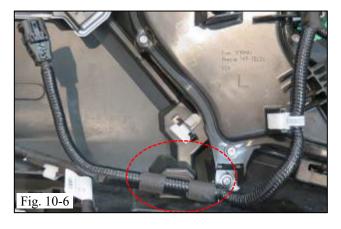
(c) All Grades except XSE: Remove the six (6) clips securing the rear bumper extension to the bumper assembly (Fig. 10-3).

Procedure

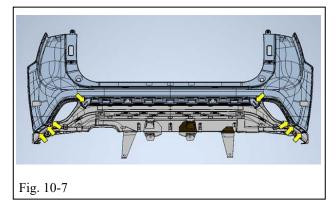


(d) **All Grades except XSE:** Disengage the ten (10) claws, six (6) guides, and remove rear bumper extension. This rear bumper extension + existing kick sensor can be discarded (Figs. 10-4 and 10-5).

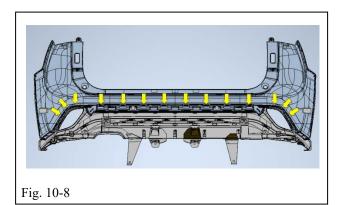




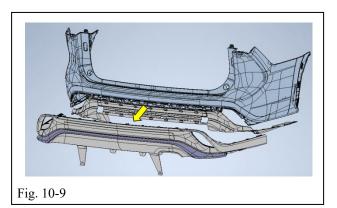
(e) **Kick Sensor Option:** While the rear bumper extension is off and the existing kick sensor is disconnected, unclip the wire harness clamp from the rear bumper assembly (Fig. 10-6).



(f) **XSE Grade:** Remove the two (2) clips and six (6) push-pins securing the rear bumper extension to the bumper assembly (Fig. 10-7).



(g) **XSE Grade**: Disengage the fourteen (14) claws, and remove rear bumper extension. (Figs. 10-8 and 10-9).



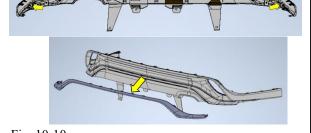
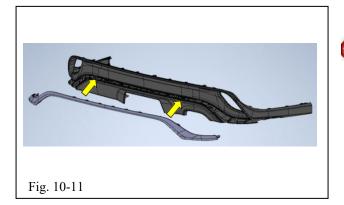


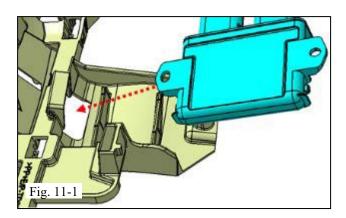
Fig. 10-10

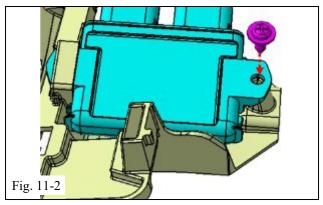
- (h) **XSE Grade:** Remove the accent trim piece from the rear bumper extension by removing four (4) screws and sixteen (16) claws. (Fig. 10-10)
- (i) **XSE Grade:** Reinstall the trim piece onto the tow hitch rear bumper extension (PT938-48210) using the screws removed in Step 10-h. (Fig. 10-11)
- (j) **XSE Grade:** The original rear bumper extension can be discarded (Figs. 10-9).

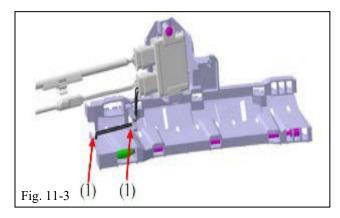


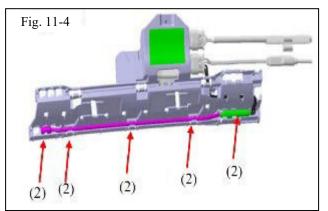
NOTE: At this point, the tow hitch installation instructions can be followed for installation of that part. Continue with remaining instructions after tow hitch has been installed. Step 16.

TOYOTA Procedure









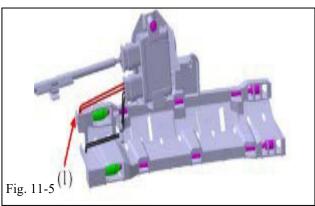
11. Assemble the New Kick Sensor Assembly

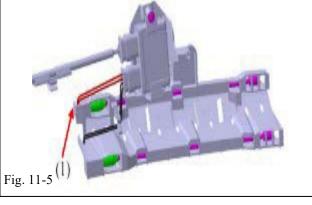
- (a) Install new kick sensor ECU onto new bracket (Fig. 11-1).
 - (1) Slide ECU tab into slot on bracket.

(2) Install screw securing ECU. This screw is included with the bracket box (Fig. 11-2).

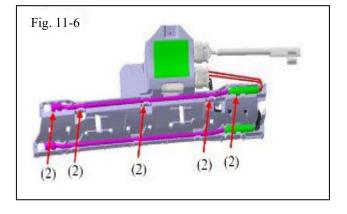
- (b) Route and install the lower antenna (marked with black taping) into the bracket.
 - (1) Route the antenna harness into the clip and channel as shown (Fig. 11-3).

(2) Turn the bracket over and wrap the remaining antenna wire into the bracket channel (Fig. 11-4).

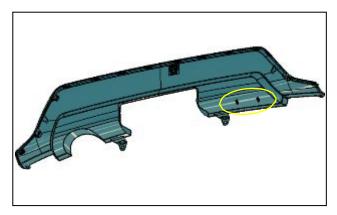




- (c) Route and install the upper antenna (marked with red taping) into the bracket.
 - (1) Route the antenna harness into the channel as shown (Fig. 11-5).

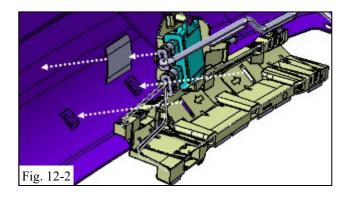


(2) Turn the bracket over and wrap the remaining antenna wire into the bracket channel (Fig. 11-6).

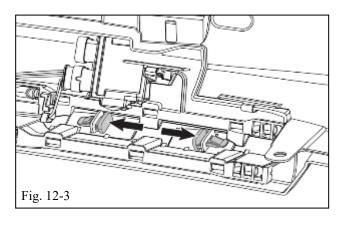


12. Install the New Kick Sensor Assembly onto the New Rear Bumper Extension.

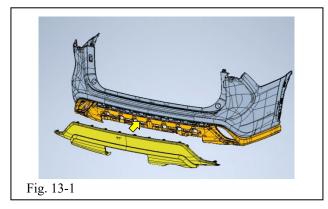
- (a) Using approved cleaner, clean the area indicated by dashed box where adhesive tape will adhere (Fig. 12-1).
- (b) Installation temperature should be between 60-90°F.



- (c) Remove liner from bracket tape, use caution to not touch adhesive (Fig. 12-2).
- (d) Position bracket over the (2) tabs.
- (e) Press bracket firmly into place on bumper, using the tabs as guides (Fig. 12-2)



(f) Reinstall clips saved from Step 9-c into bracket tabs (Fig. 12-3).

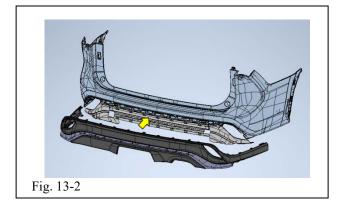


13. Reinstall the Assembled Rear Bumper Extension to the Rear Bumper Assembly.

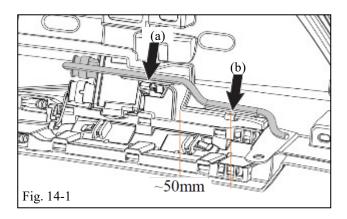


NOTE: there will be extra fasteners

- (a) All grades except XSE: Reverse order of Step 9-e and 9-d to reassemble a complete rear bumper. (Fig. 13-1)
- (b) XSE grade: Reverse order of Step 9-g and 9-f to reassemble a complete rear bumper. (Fig. 13-2).

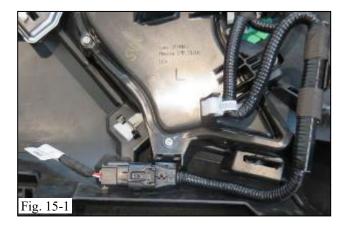






14. Secure the Kick Sensor Wire Harness

- (a) Attach the first wire harness clamp to the clip tower on the kick sensor bracket (Fig. 14-1).
- (b) Attach the second wire harness clamp to the lower rear bumper cover approximately 50mm from the inner edge (Fig. 14-1).



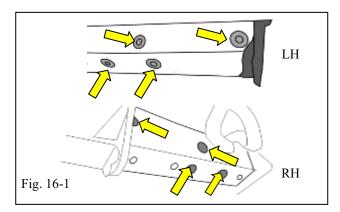
15. Attach the Kick Sensor Harness to the Vehicle Harness

(a) Attach the new kick sensor connector to the existing vehicle wiring harness and clip connector pair into the empty hole created in Step 10-e. There will be extra wire length on the vehicle harness. This extra length should be bundled as shown (Fig. 15-1).



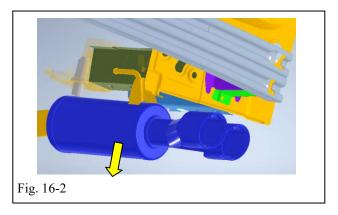
(b) Secure the extra vehicle harness length with a wire tie (Fig. 15-2).

TOYOTA Procedure

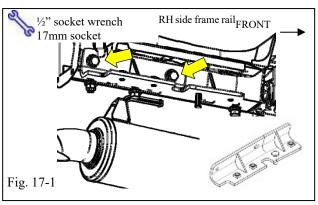


16. Prepare the vehicle.

(a) Remove the rubber drain plugs from the bottom of and plastic caps from the outside of both the LH and RH frame rails (Fig. 16-1).

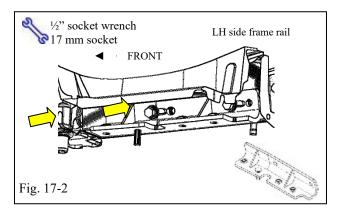


(b) **XSE Grade:** remove the exhaust from the way for the hitch installation. Support the muffler as needed. (Fig. 16-2).



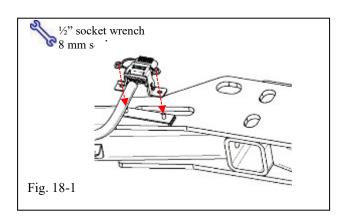
17. Install the Frame Brackets.

- (a) Install the LH and RH brackets into the side of the frame using (2) M12 bolts per side.
- (b) Tighten the bolts so the brackets are flush to the frame rail (Fig. 17-1 & 17-2).



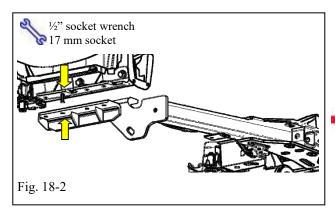
Procedure





18. Install the Hitch.

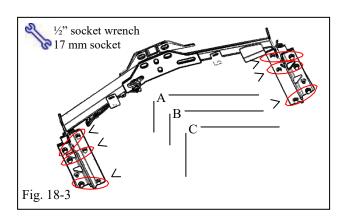
(a) Install the 4-pin wiring harness connector to the bolts on the tow hitch bracket. Secure with M5 nuts and torque to 3.9 Nm (35 lbf-in) (Fig. 18-1).



(b) Lift the towing hitch into position under the vehicle frame. Visually align the holes with the holes in the frame (Fig. 18-2).

NOTE: This step requires two people.

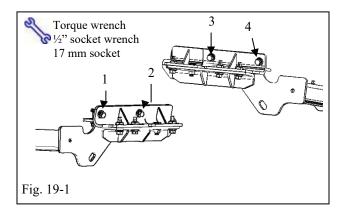
(a) Install (1) M12 nut per side into the weld stud of the frames bracket to secure hitch.

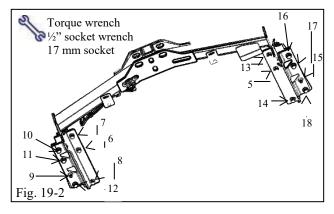


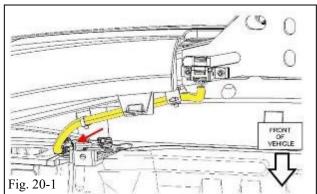
(b) Install (12) M12 bolts into the bottom of the frame on both the LH and RH sides but do not tighten (Fig. 7-3). Install in the following order: (A), (B), (C). Tighten all bolts to pull the hitch up to the frame in the same order (Fig. 18-3).

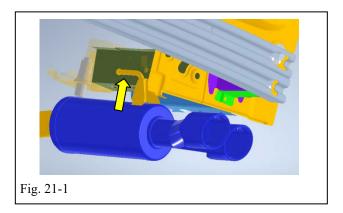
NOTE: in Figs. 18-3, 19-1, and 19-2, the non-XSE hitch (PT228-48200) is shown.

The XSE hitch (PT228-48211) installation steps and locations are identical. Follow the same steps for XSE hitch installation.









19. Torque the Bolts.

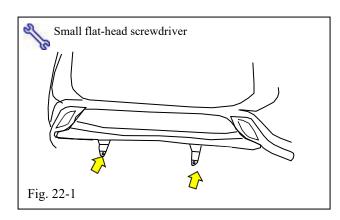
- (a) Tighten all M12 fasteners to 80 Nm (60 ft-lbf) in the order shown (Fig. 19-1 & 19-2).
- Torque: 80 Nm (60 ft-lbf)

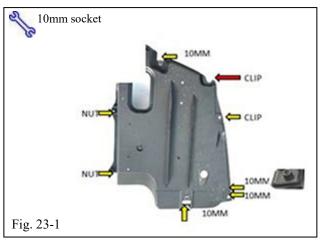
20. Install the Wiring Harness.

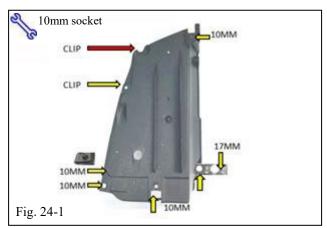
(a) At the LH rear corner, connect the external wire harness to vehicle wire harness connector (Fig. 20-1).

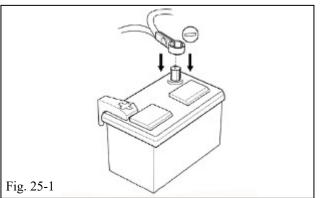
21. XSE Grade: Reattach muffler

(a) Reattach the muffler removed in Fig 16-2 back onto the exhaust hanger. (Fig. 21-1).









22. All grades: Reinstall the Rear Bumper Fascia.

- (a) Carefully move the rear bumper assembly from Step 13 into position. Reengage the molded clips from step 9(e).
- (b) Bend the lower cover tabs at the hinged portion and attach to the hitch mounting plates using the 2 push pins that were moved earlier. (Fig. 22-1).
- (c) Reinstall the rear tail light cover removed in Steps 8(a) and 8(b).
- (d) Reinstall the fender trim removed in Step 7.

23. Install the LH Undercover.

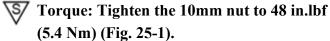
(a) Install the lower LH side underbody cover by installing (4) 10mm bolts, 2 plastic nuts and (2) push pins (Fig. 23-1).

24. Install the RH Undercover.

(a) Install the RH hitch undercover onto the vehicle and secure using the fasteners removed in Step 1(g) (Fig. 24-1).

25. Reconnect the Battery

(a) If the power for the multiplex network door ECU is disconnected and reconnected, the back door will need to be unlocked before it can be operated.



Procedure

2020 -

26. Initialize the Back Door System

- (a) If the back door is open when the cable is disconnected and reconnected to the negative (-) battery terminal, fully close the back door by hand to initialize the multiplex network door ECU.
- (b) If the power back door system does not operate and/or the back door does not open, disconnect the cable from the negative (-) battery terminal.



⚠ NOTE: Wait 10 seconds, reconnect the cable and perform initialization of the power back door system again.

Checklist - these points MUST be checked to ensure a quality installation.

	Check:	Look For:
Acces	sory Function Checks	
	Perform visual check of trailer hitch	No visible gaps between mating parts of loose bolts.
	Installation Torque (M12 bolts)	80 Nm (60 lbf-ft)
	Receiver neck clearance.	Must not be touching lower bumper cover opening.
	Hitch plug.	Placed in glove box.
	Removed parts.	Scratches or other damage
Vehic	le Function Checks	<u>Look For:</u>
	With the Special Service Tool (SST) (Part Number 00002-62195) attached to the trailer sub wire harness plug and with the engine running, perform the following steps:	
	CAUTION: Be sure the exhaust gas is completely ventilated.	
<u>^</u>	CAUTION: Be sure the vehicle is in "Park" and that the parking brake is applied.	
	Turn on headlamps.	Marker and tail lights on both SST and vehicle are lit.
	Turn on left turn signal	Left turn lights on both SST and vehicle are flashing.
	Turn on right turn signal	Right turn lights on both SST and vehicle are flashing.
	Apply foot brake	Stop lights on both SST and vehicle are lit.
	Turn on left turn signal and apply foot brake.	Left turn lights are flashing and right stop lights are lit on both SST and vehicle.
	Turn on right turn signal and apply foot brake	Right turn lights are flashing and left stop lights are lit on both SST and vehicle.
	Turn on hazard lights switch	All turn signal lights are flashing on both SST and vehicle.

Checklist - these points MUST be checked to ensure a quality installation.

	Check:	Look For:
		-
	With hazard lights switch on, apply the foot brake	Both stop lights on the vehicle are lit, both turn/stop lights on the SST and the turn lights on the vehicle are flashing.
	Turn off the hazard lights switch, apply the foot brake.	Both turn/stop lights on the SST and the stop lights on the vehicle are lit.
	llowing checks are to be performed with the n switch off and the engine stopped.	
	Turn on headlamps	Marker and tail lights on both SST and vehicle are lit
	Apply foot brake	Stop lights on both SST and vehicle are lit
	Turn on left turn signal	Left turn lights are not lit on both SST and vehicle.
	Turn on right turn signal	Right turn lights are not lit on both SST and vehicle.
	Turn on left turn signal and apply foot brake	Both stop lights are lit and not flashing on both SST and vehicle.
	Turn on right turn signal and apply foot brake	Both stop lights are lit and not flashing on both SST and vehicle.
	With hazard lights switch on, apply foot brake	All turn signal lights are flashing on both SST and vehicle.
	Turn off the hazard light switch, apply foot brake	Both stop lights on the vehicle and the turn/stop lights on the SST are lit, but not flashing
The following check is to be performed with the engine running, the car in "Reverse" and the foot brake applied.		
<u>^</u>	CAUTION : Be sure the foot brake is applied.	
	Rear Back-up sensor connection.	Listen for sound when object is placed near sensor.
Vehicle Appearance Check		Look For:
	After accessory installation and removal of protective cover(s), perform a visual inspection.	Ensure no damage (including scuffs and scratches) was caused during the installation process. (For PPO installations, refer to TMNA Accessory Quality Shipping Standard.)