



Southeast Toyota Distributors, LLC
Accessory Installation Instructions

2023 RAV4/HV DUAL USB CHARGER REAR CARGO (CLA Replacement)

Year & Model:	2023 RAV4/HV
Part Number:	00016-42225
Accessory Code:	CP1100
PIO / DIO:	PIO & DIO
Business Partner:	J56

Conflicts

N/A

General Applicability

Fits Models:	
1.	All XLE
2.	
3.	

Additional Items Required For Installation

Item#	Description:
1	N/A
2	

Sequence of Application

Item#	Accessory:
1	N/A
2	

SPECIALNOTE: Installation Sequences

After TMS & Safety mandated preparatory steps have been taken, the installation sequence is the suggested method for completing the accessory installation. In some instances the suggested sequence is written for one associate to install & in others the sequence is given as part of a team accessory installation. Unless otherwise stated in the document, the associates may perform the installation steps in any order to make the installation as efficient as possible while maintaining consistent quality.

Recommended Tools

Safety Items	
Safety Glasses	Safety Gloves
Special Tools	
Volt Meter (USB Tester)	
Installation Tools	
Padded Work Surface	Protective Blanket
Moulding Remover	Torque Wrench (48 in*lbs)
Ratchet/Driver	Socket (10mm)
Small Slotted Screwdriver	Masking Tape
Deburring Tool	
Special Chemicals	
VDC Cleaner	

Legend

	STOP: Damage to the vehicle may occur. Do not proceed until process has been complied with.
	OPERATOR SAFETY: Use caution to avoid risk of injury.
	CAUTION: A process that must be carefully observed in order to reduce the risk of damage to the accessory/vehicle and to ensure a quality installation.
	TOOLS & EQUIPMENT: Used in figures calls out the specific tools and equipment recommended for this process.
	REVISION MARK: This mark highlights a change in installation with respect to previous issue.
	SAFETY TORQUE: This mark indicates that torque is related to safety.
	REGULATORY MARK: This mark indicates that the component is related to regulatory compliance.
	VIDEO: This image indicates a video to show a installation procedure, PIO Only.

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Kit/Hardware Bag Contents:

Item #	Quantity	Description
1.	1	Dual USB Charger Port
2.	1	Transformer Housing
3.	1	Wire Harness
4.	2	Foam Tape Pads (5cm x 8cm)
5.	2	Zip Ties (15cm)
6.	1	User Manual



Care must be taken when installing this accessory to ensure damage does not occur to the vehicle. The installation of this accessory should follow approved guidelines to ensure a quality installation. These guidelines can be found in the “Accessory Installation Practices” document.

This document covers such items as:

- Vehicle Protection (use of covers and blankets, cleaning chemicals, etc.).
- Safety (eye protection, re-checking torque procedure, etc.).
- Vehicle Disassembly/ Reassembly (panel removal, part storage, etc.).
- Electrical Component Disassembly/Reassembly (battery disconnection, connector removal, etc.).

Parts for Installation:

Item #	Quantity	Description
1.	1	Dual USB Charger Port
2.	1	Transformer Housing
3.	1	Wire Harness
4.	2	Foam Tape Pads (5cm x 8cm)
5.	2	Zip Ties (15cm)
6.	1	User Manual

Service & Warranty Information

Image Key	Parts Information		Warranty Information	
	Part Number	Description	Warranty Time	Labor Op. Code
A	00016-42225	Dual USB Charger Port	0.3	ACP001
B	00016-42225-02	Transformer Housing	0.5	ACP001

Labor times include consideration for diagnosis and Administration time.
 If you are a dealer located outside of the Southeast Region, please contact the SET Accessory Warranty Department at (888) 851-2722 or email Accessory.Warranty@SEToyota.com for claim payment instructions.

Parts:

A – Dual USB Charger Port



B – Transformer Housing





Figure 1-1

BATTERY REMOVAL

Prepare for the Installation:

- (a) The engine components and coolant may be hot.
- (b) Check the kit for contents and any damage.
- (c) Protect the fender.


Note: For Gas vehicles, the battery is in the engine compartment.


For Hybrid vehicles, the battery is in the cargo area.

- (d) Remove the battery cover by disengaging the claws. Figure 1-1.





Figure 1-2

 Do not disconnect the terminal at the 12mm nut.

 Use 10mm socket.

- (e) Remove the NEGATIVE (-) battery terminal by loosening the 10mm terminal nut before starting any disassembly. Figure 1-2.
- (f) Place insulator over negative battery terminal.

 DO NOT touch the positive terminal.

 Wait at least 90 seconds after disconnecting the cable from the negative (-) battery terminal to disable the SRS system.

DISCONNECT BATTERY – HYBRID VEHICLES

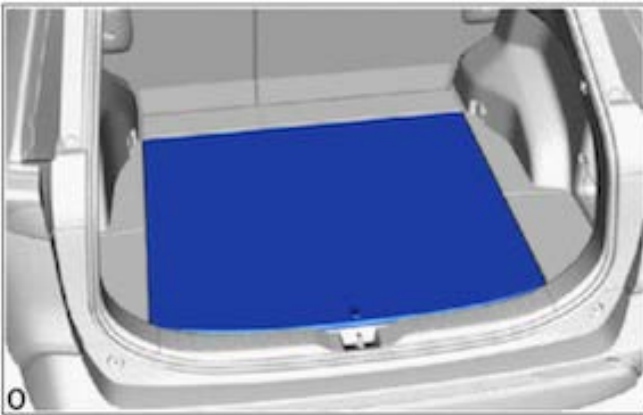


Figure 2



After turning the power switch off, waiting time may be required before disconnecting the cable from the negative (-) auxiliary battery terminal.



Wait at least 90 seconds after disconnecting the cable from the negative (-) battery terminal to disable the SRS system.

For Hybrid Vehicles, the battery is in the luggage compartment.

1. Remove the deck board assembly. Figure 2.

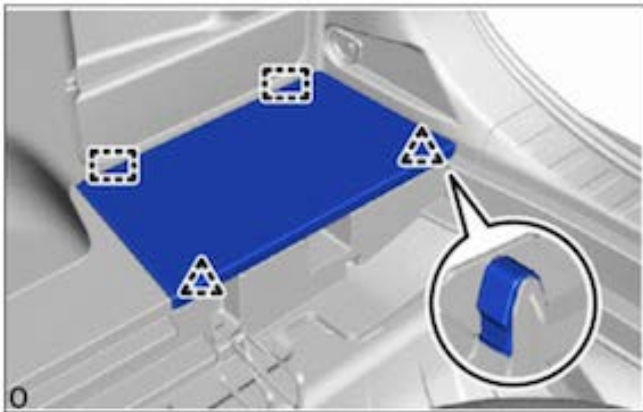


Figure 3

REMOVE REAR NO. 2 FLOOR BOARD

2. Detach the 2 clips and 2 guides and remove the luggage trim service hole cover. Figure 3.

REMOVE BATTERY HOLE COVER

3. Detach the 12 claws and remove the battery hole cover. Figure 4.

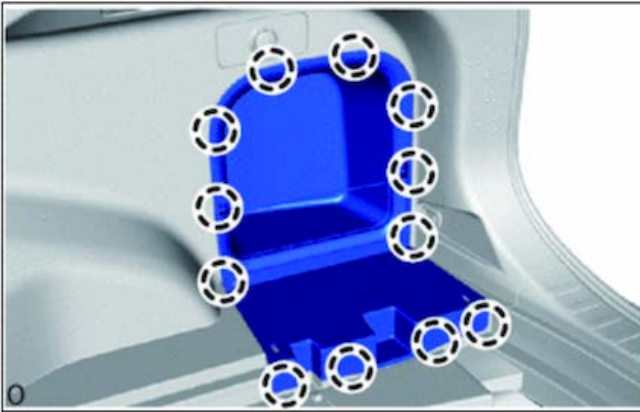



Figure 4

DISCONNECT CABLE FROM NEGATIVE AUXILIARY BATTERY TERMINAL

 Use 10mm socket.

4. Loosen the 10mm nut and disconnect the cable from the negative (-) auxiliary battery terminal. Figure 5.

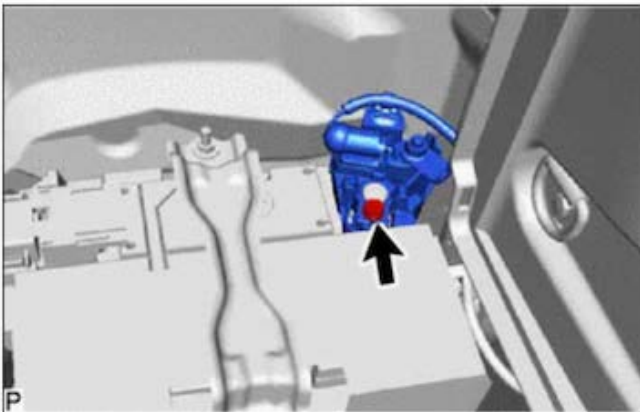



Figure 5

 When disconnecting the cable, some systems need to be initialized after the cable is reconnected.

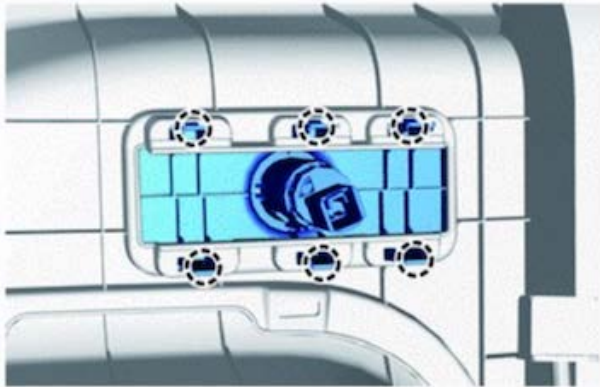
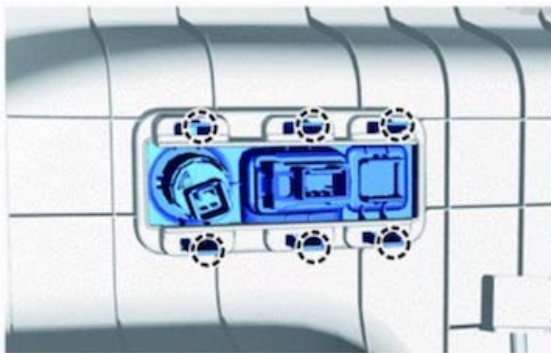
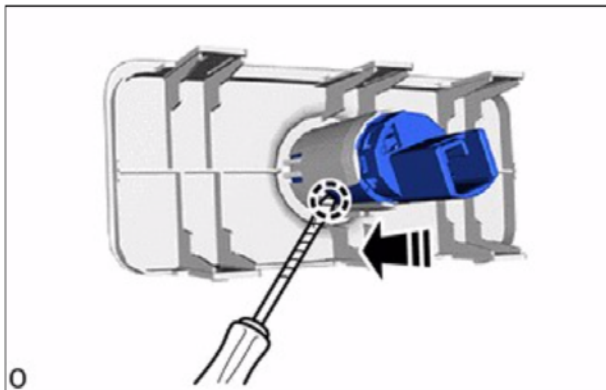


Figure 6 Without Voltage Inverter



With Voltage Inverter

Figure 7






	Protective Tape
	Remove in this Direction


Figure 8

VEHICLE DISASSEMBLY-INSTALLATION PROCESS

 Place a protective blanket in the rear cargo work area.

5. REMOVE DECK SIDE TRIM COVER RH

(a) Detach the claw and remove the deck side trim cover RH.

 Perform the following steps on a padded surface to avoid damaging the part.

6. REMOVE REAR NO. 1 POWER OUTLET SOCKET ASSEMBLY

(a) w/o Voltage Inverter:
 (1) Using a screwdriver with its tip wrapped with protective tape, detach the claw and remove the rear No. 1 power outlet socket assembly as shown in the illustration. Figure 8.

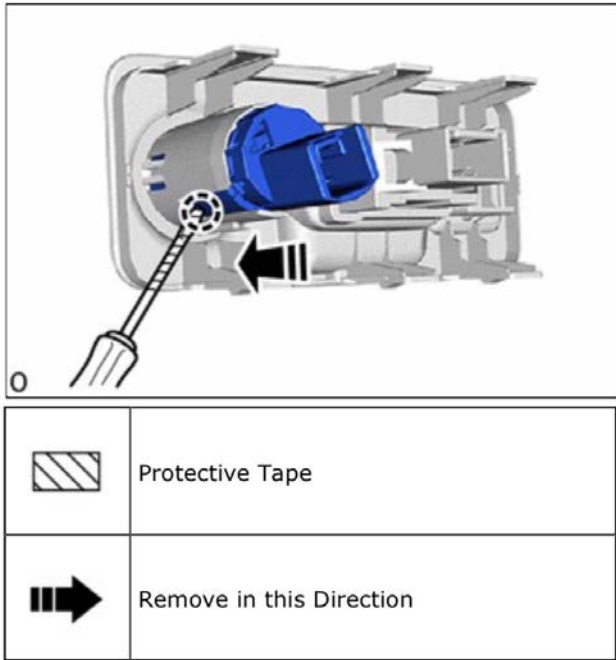


Figure 9

(b) w/ Voltage Inverter:

(1) Using a screwdriver with its tip wrapped with protective tape, detach the claw and remove the rear No. 1 power outlet socket assembly as shown in the illustration. Figure 9.

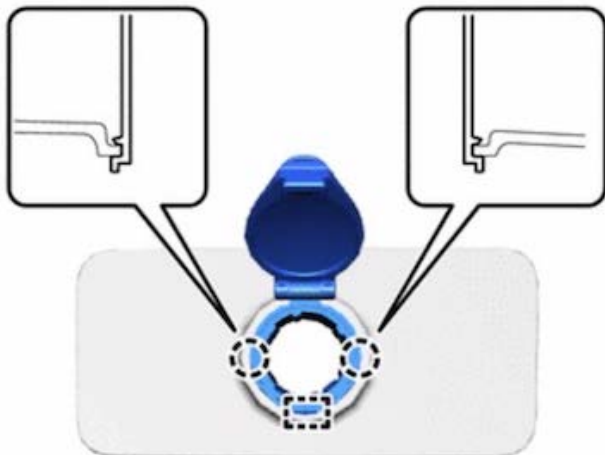


Figure 10

7. REMOVE REAR POWER OUTLET SOCKET COVER

(a) w/o Voltage Inverter:

(1) Detach the claw and guide to remove the rear power outlet socket cover. Figure 10.

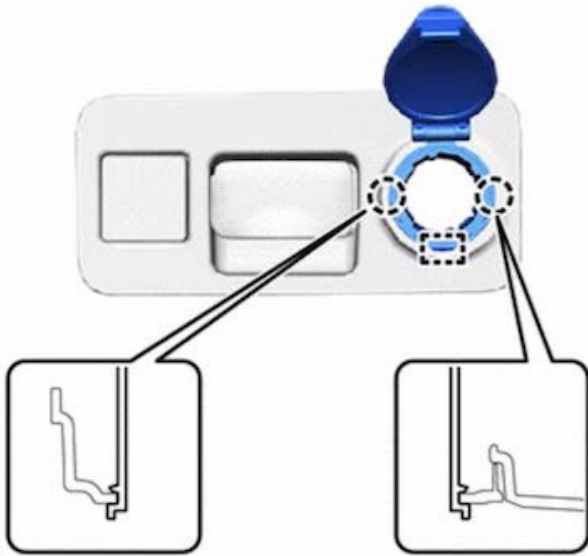


Figure 11

8. REMOVE REAR POWER OUTLET SOCKET COVER

- (a) w/ Voltage Inverter:
(1) Detach the claw and guide to remove the rear power outlet socket cover. Figure 11.

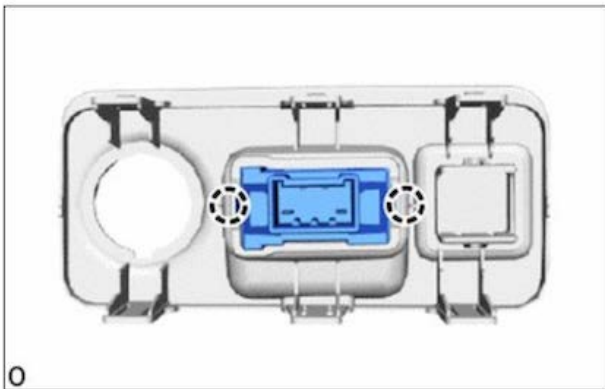



Figure 12

9. REMOVE NO. 4 POWER OUTLET SOCKET ASSEMBLY (w/ Voltage Inverter)

- (a) w/ Voltage Inverter:
(1) Detach the claw and remove the No. 4 power outlet socket assembly. Figure 12.

10. INSTALL DUAL USB CHARGER PORT (w/o Voltage Inverter shown)

 11. If necessary, use a Deburring Tool to widen the hole to fit the Dual USB Charger Port.


12. Route the Dual USB Charger Port's 2-pin Power & Ground pigtail harness through the Power Outlet Hole.



Figure 13

Figure 13.

13. Orient the USB ports horizontally so that the "5V 2.1A" text is readable above the upper USB port as shown.

 Make sure the USB ports are aligned horizontally with the top & bottom edges of the deck side trim cover RH. Figure 14.

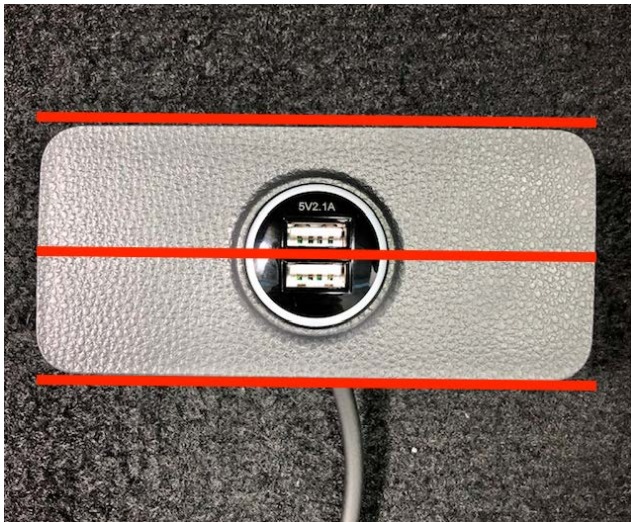


Figure 14

14. Push the Dual USB Charger Port body straight into the Power Outlet Hole until it snaps into place.



Figure 15



15. There should be no gap between the USB Charger Port's face and the deck side trim cover RH. Figure 15.

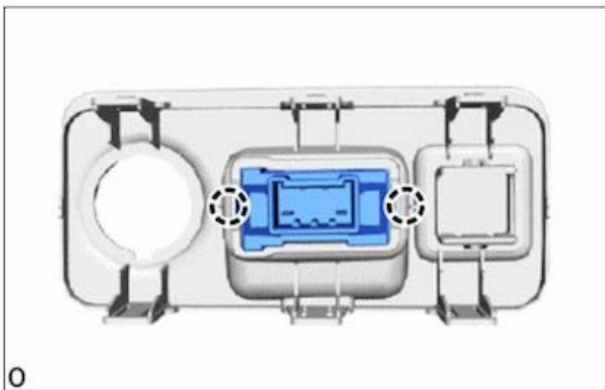


Figure 16

16. INSTALL NO. 4 POWER OUTLET SOCKET ASSEMBLY (w/ Voltage Inverter)

17. Attach the claw to install the No. 4 power outlet socket assembly. Figure 16.

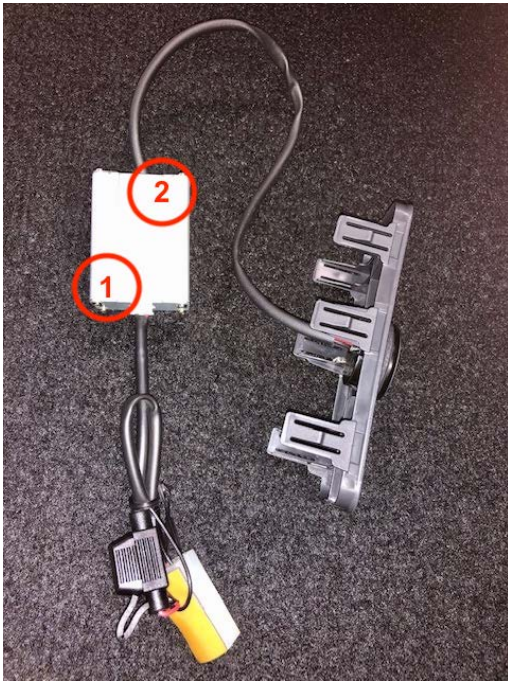
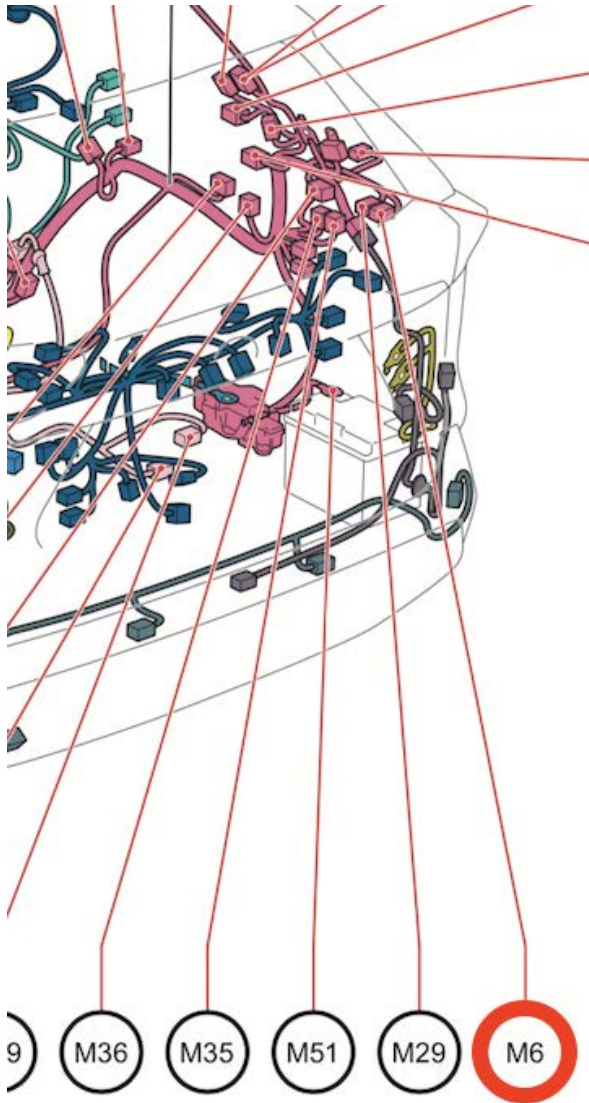


Figure 17

18. INSTALL WIRE HARNESS & USB CHARGER PORT PIGTAIL HARNESS TO TRANSFORMER HOUSING.

- (a) Connect the male Power & Ground connector from the Wire Harness to the Transformer Housing's 3-pin Power & Ground port. Figure 17.
- (b) Connect the male Power & Ground connector from the USB Charger Port's pigtail harness to the Transformer Housing's 2-pin Power & Ground port. Figure 17-2.
- (c) Move the USB Charger Port & the deck side trim cover RH assembly back to the rear cargo installation area.



19. LOCATE REAR NO. 1 POWER
OUTLET CONNECTOR (M6) AT THE
DECK TRIM SIDE PANEL RH

Figure 18



Figure 19

**USB CHARGER PORT
INSTALLATION**

Note: For Gas models, follow these steps.

**20. CONNECT REAR NO. 1 POWER
OUTLET CONNECTOR (M6)**


(a) Connect the rear No. 1 power outlet socket assembly's 2-pin male connector (M6) to the USB Charger Port wire harness female connector as shown. Figure 19.



Figure 20

 Use one (1) Foam Tape Pad & one (1) Zip Tie

(b) Bundle & secure the wire harness around the M6 connector with one (1) Zip Tie.

 Ensure that the 3A Mini inline fuse is secure yet accessible for service.

(c) Use one (1) Foam Tape Pad to wrap the wire bundle & M6 connector leaving the Mini inline fuse accessible for service. Figure 20.



Figure 21

- (d) For hybrid models Locate the Transformer on harness above the factory opening .Fig 21

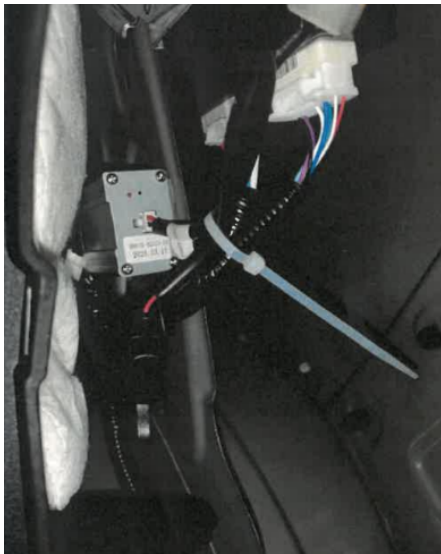


Figure22

- (e) Securing the Transformer using the double sided tape already provided on the back of it to the metal bracket/ brace just to the left of the battery. Figure 22

Secure the USB wire harness to the factory harness connector to rear cargo panel using the double sided tape provided on the back of it. Using one (1) zip tie, secure the USB leads to each other to eliminate slack. Figure 23



Figure23

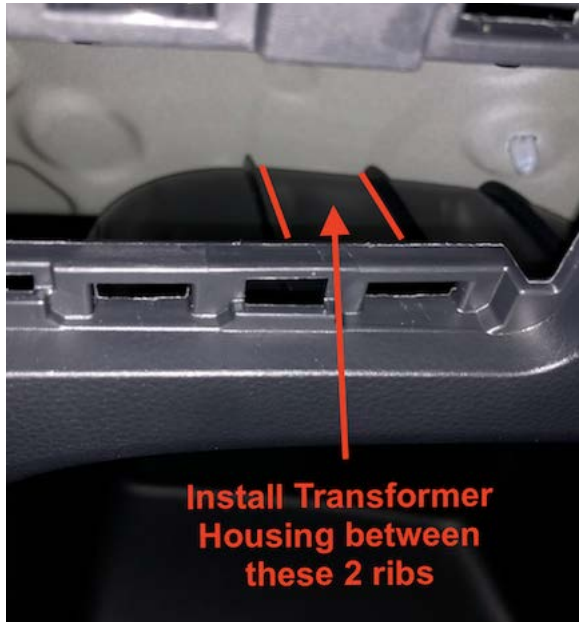


Figure 24

21. AFFIX THE TRANSFORMER HOUSING

- (a) Locate the flat surface inside the deck trim side panel assembly RH opening between the first set of ribs nearest the opening as shown. Figure 24.



Ensure that the flat surface between the first set of ribs is clean and free of any dust or debris and surface must be above 50 degree°



Figure 25

- (b) Feed the Foam Tape Pad-wrapped wire bundle & M6 connector into the deck trim side panel assembly RH opening as shown. Figure 25.



Figure 26

- (c) Remove the protective film from the Transformer Housing's double-sided tape. Figure 26.



Take care not to touch the adhesive and keep it free of any dust or debris.



Figure 27

- (d) Carefully place the Transformer Housing between the first set of ribs nearest the opening as shown in fig. 27.



Take care to align the Transformer Housing between the ribs so that it can sit securely on the surface.

- (e) Press down on the Transformer Housing along the center line to achieve maximum wet-out.



Figure 28



Inspect the installation to ensure the Foam Tape Pad-wrapped wire bundle & M6 connector harness is not touching any sharp edges as shown. Figure 28.



Figure 29

22. INSTALL USB CHARGER PORT & DECK SIDE TRIM COVER RH ASSEMBLY



Use one (1) Zip Tie.

(a) Bundle & secure the pigtail wire harness around the M6 connector with one (1) Zip Tie. Fig. 29



Ensure that the 3A Mini inline fuse is accessible for service.

(b) Snip excess zip tie length.



(b) Attach the claw to install the deck side trim cover RH. Figure 30.

Figure 30



Figure 31

RE-INSTALL BATTERY



Use 10mm socket & torque wrench.

(A) Reconnect the negative battery cable.
Figure 31.



Torque: 48 in•lbs [5.4 N•m]



Caution: DO NOT touch the positive terminal.

Note: For Gas vehicles, the battery is in the engine compartment.

For Hybrid vehicles, the battery is in the cargo area.



When disconnecting the cable, some systems need to be initialized after the cable is reconnected.

(B) Print Warranty Statement and place in the glove box, DIO only.



Test the USB Charger Ports to ensure a quality installation.

(C) Perform the Function & Quality checklist.

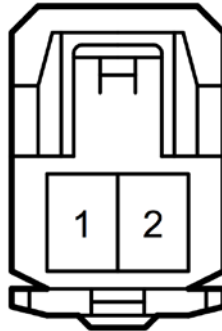


Figure 32

CONNECTOR M6: No. 1 Rear Power Outlet Socket Assembly

Location: Deck Side Trim Cover RH in Rear Cargo Area

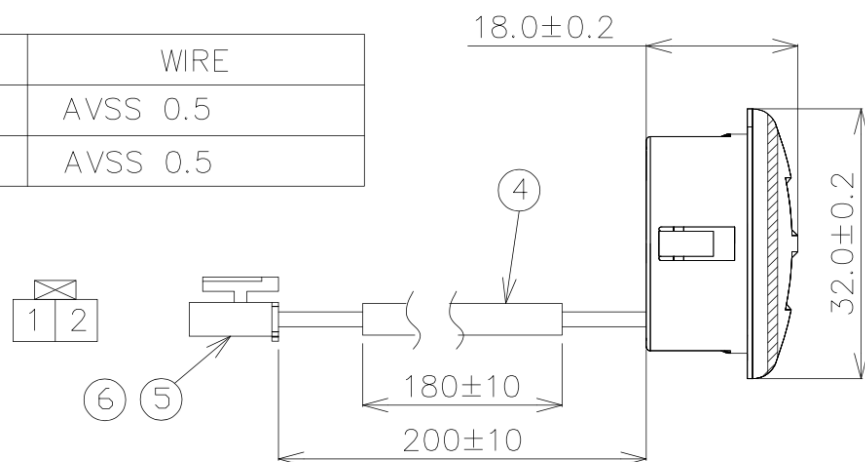
M6 No. 1 Rear Power Outlet Socket Assembly White



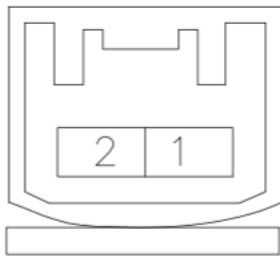
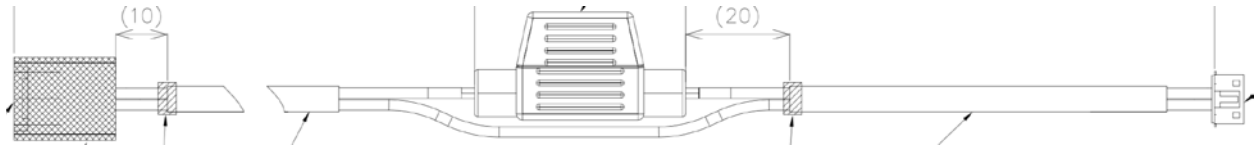
POWER OUTLET		WIRE COLOR
1	ACC	RED
2	GROUND	WHITE / BLACK

USB CHARGER PIGTAIL HARNESS (Male 2-pin)

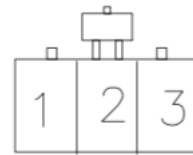
No.	SIGNAL	WIRE
1	ACC	AVSS 0.5
2	GND	AVSS 0.5



USB CHARGER WIRE HARNESS



POWER OUTLET SIDE
(Female 2-pin Connector)



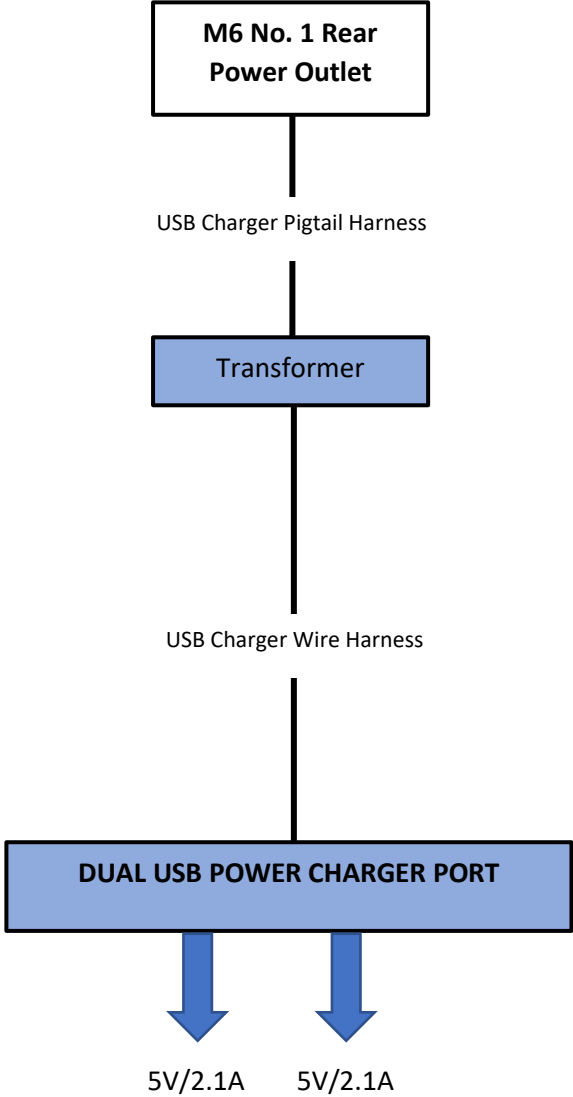
TRANSFORMER HOUSING SIDE
(Male 3-pin Connector)

POWER OUTLET		WIRE COLOR
1	ACC	RED
2	GROUND	BLACK

3-PIN		WIRE COLOR
1	ACC	RED
2	OPEN	
3	GROUND	BLACK

DIAGNOSTIC/BLOCK DIAGRAMS & CONNECTOR PROCEDURES

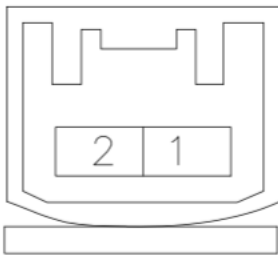
EWD - BLOCK DIAGRAM
DUAL USB POWER PORT
PN 00016-42225





Pigtail 2-pin

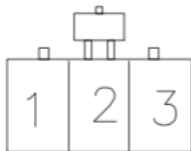
Pin	Wire Color	Test Reference	Proper Operation
1	Red	Pin 1 to Ground	Approximately 0 VDC when ignition switch is OFF +12 VDC when ignition switch is ON
2	Black	Pin 2 to Ground	Approximately 0 VDC



Wire Harness

2-pin

Pin	Wire Color	Test Reference	Proper Operation
1	Red	Pin 1 to Ground	Approximately 0 VDC when ignition switch is OFF +12 VDC when ignition switch is ON
2	Black	Pin 2 to Ground	Approximately 0 VDC



Wire Harness

3-pin

Pin	Wire Color	Test Reference	Proper Operation
1	Red	Pin 1 to Ground	Approximately 0 VDC when ignition switch is OFF +12 VDC when ignition switch is ON
2	Open		
3	Black	Pin 3 to Ground	Approximately 0 VDC

Vehicle Function Checks:


CHECKLIST - these points **MUST** be checked to ensure a quality installation.

ACCESSORY FUNCTION CHECK:

LOOK FOR:

 Alignment

USB charger ports are aligned horizontally


 Turn ignition (ACC power) to On.

Both USB charger ports supply power


LED LIGHT STATUS:

- Standby = WHITE
- Charging = ORANGE
- Fully Charged = ORANGE to WHITE

No. 4 power outlet socket supplies power

 Warranty Statement

Place SET Warranty Statement in glovebox –
DIO Only

 Owners Manual

Place Owners Manual in glove-box

LIMITED WARRANTY – SOUTHEAST TOYOTA

SOUTHEAST TOYOTA DISTRIBUTORS, LLC (“we,” “our” and “us”) provides the following limited warranty on our accessories, excluding tires, (“Accessories” or “Accessory”) installed on a Toyota. This limited warranty is not provided by and does not bind or provide benefit to the vehicle dealer, the manufacturer, or Toyota Motor Sales, U.S.A., Inc. This limited warranty does not apply to tires; please consult the tire manufacturer and/or its materials accompanying the vehicle for any warranty terms concerning tires. This limited warranty also does not apply to ToyoGuard Exterior Paint Sealant and ToyoGuard Interior Protector; please consult the ToyoGuard Limited Warranty Certificate for the warranty terms concerning those products.

SCOPE OF LIMITED WARRANTY:

A. Protection:

- i. **Accessories Installed by Southeast Toyota Distributors, LLC on a new Toyota vehicle.** We warrant that, for a period of 36 months or 36,000 miles, whichever occurs first, we will repair or replace (includes labor), free of charge, any defect in such an Accessory due to faulty material or workmanship, or, at our option, provide a full refund of the purchase price of the Accessory. The warranty period begins on the vehicle's In-Service Date, which is the first date the new vehicle is either delivered to an ultimate purchaser, leased, or used as a company car or demonstrator. Accessories installed by Southeast Toyota Distributors, LLC are identified on the vehicle's window sticker (Monroney Label).
- ii. **Accessories Installed by a Toyota Dealer on a Toyota vehicle.** We warrant that, for 12 months, regardless of mileage, from the date such an Accessory was installed on the vehicle or the remainder of the Toyota new vehicle warranty, whichever is longer, we will repair or replace (includes labor), free of charge, any defect in the Accessory due to faulty material or workmanship, or, at our option, provide a full refund of the purchase price of the Accessory. For a new vehicle, the warranty period begins on the vehicle's In-Service Date, which is the first date the new vehicle is either delivered to an ultimate purchaser, leased, or used as a company car or demonstrator.
- iii. **Accessories purchased from a Toyota Dealer but not installed by the Toyota Dealer.** We warrant that, for a period of 12 months, regardless of mileage, from the date the accessory was purchased, we will repair or replace (does not include labor), free of charge, any defect in the Accessory due to faulty material or workmanship, or, at our option, provide a full refund of the purchase price of the Accessory.

B. Limitation of Warranty. This limited warranty does not apply to, and we will not repair, replace, or reimburse you for: (1) wheel balancing and wheel alignments, except for one wheel balancing or alignment during the first 12 months or 12,000 miles, whichever occurs first, from the vehicle's In-Service Date, as defined above, (2) abrasions or dents, whatever their cause, and any failure or damage resulting directly or indirectly from accidents, collisions, impacts from foreign objects, fire, theft, larceny, explosion, malicious mischief, vandalism, civil commotion, riots, war, or any other similar causes, (3) any failure or damage resulting directly or indirectly from lightning, windstorms, hail, water, floods, subfreezing temperatures, airborne chemicals, tree sap, dust, salt, and any other environmental conditions or similar causes, (4) any failure or damage caused by: (a) a failure of any part, other than the Accessory, (b) any misuse, abuse, improper towing, negligence or lack of maintenance of the vehicle or Accessory, (c) the alteration, modification or repair of the Accessory by anyone other than persons expressly authorized by us to perform such alteration, modification or repair, or (d) the use of the vehicle for commercial purposes, competitive driving or racing, (5) any failure or damage, if the Accessory has not been installed according to instructions, (6) any failure or damage occurring outside of Canada, the United States of America, its territories or possessions, (7) except to the extent required by the state whose laws govern this limited warranty, any consequential, secondary, or unreasonable costs that may be suffered as a result of the need to repair or replace the Accessory, including without limitation any loss of use of the vehicle, road service, towing, storage charges, inconvenience, loss of wages and/or income, additional expense incurred, loss of transportation, rental car expense, or any derivative damage to persons or things other than the Accessory, including other parts of the vehicle, or (8) liability for damage to property or for injury to or death of any person, arising out of the operation, maintenance or use of your vehicle whether or not related to the covered Accessory.

C. Exclusive Remedy. If there is a valid claim under this limited warranty for a defect due to faulty material or workmanship in the Accessory, we will, at our option, either: (i) repair, (ii) replace or (iii) provide a full refund of the purchase price of the Accessory. We have no other obligations under this limited warranty. Refunds will be made to the vehicle owner. If the vehicle is leased, the refund will be made to the leasing company.

HOW TO MAKE A CLAIM: In the event of a warranty claim, please contact the nearest Toyota dealer to arrange for repairs. The dealership must receive our prior authorization before making repairs covered by this limited warranty. The dealer will contact Southeast Toyota Distributors, LLC at 1-888-851-2722, select option #5 (Warranty Department), then option #4 (Repairs), for instructions on processing a warranty claim, if they are not already familiar with the process. If you have any questions or concerns regarding repairs covered by this limited warranty, please contact our **Customer Assistance Hotline at 1-800-301-6859**.

OUR DISPUTE RESOLUTION PROGRAM: Your satisfaction is our highest priority. In keeping with that focus, in the event that an issue arises related to this Limited Warranty, we invite you to call our Customer Assistance Hotline at 1-800-301-6859 to discuss it. In most cases, we expect that a satisfactory resolution of your issue can be reached through engagement with that Department. If our Customer Loyalty Department is unable to resolve your issue to your satisfaction, we offer a dispute resolution program administered by the National Center for Dispute Settlement (NCDS) (“the Program”). The purpose of the Program is to resolve disputes in an informal setting before an impartial arbitrator. The Program is free of charge to you (although you must bear the cost of any expert witness or attorney you elect to employ). You are required to complete the Program before exercising rights or seeking remedies under the federal Magnuson-Moss Warranty Act, 15 U.S.C. § 2301 et seq. (“the Act”). If you choose to seek remedies that are not created by the Act, you are not required to use the Program before pursuing such remedies – although the Program is still available to you to resolve the dispute. When utilizing the Program, you will need to provide (a) the vehicle identification number of your vehicle, (b) the identity of your selling and servicing dealerships, (c) the mileage on your vehicle at relevant times, (d) the date and nature of any relevant repairs, (e) legible copies of repair orders and other relevant documents, (f) a summary of the unresolved issue and the requested action, and (g) your contact information. In most cases, the dispute resolution process under the Program will be completed within forty (40) days of your submission of your request and will consist of steps such as an initial eligibility determination, an opportunity for you and us to submit information in writing relating to your claim, an oral hearing, and a decision from the arbitrator. A decision will be binding on you only if you choose to accept it. You may submit a request to NCDS by telephone at their toll free number: (877)-276-8848 or in writing at P.O. Box 463196, Mt. Clemens, MI 48046. You may obtain additional information regarding the Program at www.ncdsusa.org. In the event that the NCDS does not exist or no longer handles disputes for us at the time that you seek to submit a request, you may contact our **Customer Assistance Hotline at 1-800-301-6859** to obtain current information about our dispute resolution programs.

GENERAL LIMITATION OF WARRANTY: THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES OR LIABILITIES. IN NO EVENT SHALL WE BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE INFORMATION OR EXCLUSION MAY NOT APPLY. NO EXPRESS WARRANTY OF FITNESS OR MERCHANTABILITY IS GRANTED BY THIS LIMITED WARRANTY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE DESCRIBED IN THIS DOCUMENT. ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH MAY BE APPLICABLE BY OPERATION OF LAW SHALL BE LIMITED TO THE PERIOD OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY. THIS LIMITED WARRANTY PROVIDES SPECIFIC LEGAL RIGHTS, AND THERE MAY BE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. ANY ACTION FOR BREACH OF ANY WARRANTY HEREUNDER, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, MUST BE BROUGHT WITHIN A PERIOD NOT EXCEEDING 12 MONTHS AFTER EXPIRATION OF THIS LIMITED WARRANTY. THE REMEDIES SPECIFIED HEREIN AND THOSE SPECIFIED BY APPLICABLE LAW ARE THE ONLY REMEDIES AVAILABLE. WE ASSUME NO OTHER OBLIGATION OR RESPONSIBILITY WITH REGARD TO THE ACCESSORY. WE NEITHER ASSUME, NOR AUTHORIZE ANYONE TO ASSUME FOR US, ANY ADDITIONAL LIABILITY IN CONNECTION HERewith.

GENERAL: This limited warranty describes the complete and exclusive rights that result from the purchase of Accessories. No oral representations or statements may be relied upon. This limited warranty may not be amended or modified, and additional rights may not be granted, unless in a written statement signed by one of our officers. This limited warranty shall be governed by the laws of the state where the vehicle is purchased, excluding laws concerning conflicts of law. We may delegate the performance of our duties and obligations and assign our rights and benefits hereunder. For inquiries regarding this limited warranty, we can be contacted directly at **Customer Assistance Hotline at 1-800-301-6859**, or by mail to: **Southeast Toyota Distributors, LLC, Attention: Customer Loyalty Department, 100 Jim Moran Boulevard, Deerfield Beach, Florida 33442.**

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