

# Southeast Toyota Distributors, LLC Accessory Installation Instructions

# **2020 Tacoma D-Cab Stealth Step Board**

Year & Model:	2020 Tacoma D-Cab	
Part Number:	00016-35037 Stainless	
	00016-35036 Black	
Accessory Code:	RB1200 Black/ RB1100 Stainless	
PIO / DIO:	PIO / DIO	
Business Partner:	J23	

# **Conflicts**

None		
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# **General Applicability**

Fits Mod	lels
	Applicable to all Tacoma D-Cab without factory
	running board.

# **Additional Items Required For Installation**

Item#	Description:
1.	Wiping Cloth-Non Scratch
2	Torque Audit Sheet-PIO Only
Note: For PIO Install Using Atlas Copco Torque Management Equipment/See torque procedures	

**Sequence of Application** 

Item#	Accessory:
1.	LED Illumination
2.	Step/ Running Board

#### **SPECIAL NOTE: Installation Sequences**

After TMS & Safety mandated preparatory steps have been taken, the installation sequence is the suggested method for completing the accessory installation. In some instances the suggested sequence is written for one associate to install & in others the sequence is given as part of a team accessory installation. Unless otherwise stated in the document, the associates may perform the installation steps in any order to make the installation as efficient as possible while maintaining consistent quality.

#### **Recommended Tools**

Safety Tools	Notes
Safety Glasses	
<b>Installation Tools</b>	Notes
Screwdriver/ Pry Tool	
Ratchet	
Socket	13mm/Deep Well
Torque Wrench	18 ft. lbs.
<b>Special Chemicals</b>	
N/A	
Special Tools	Notes
Utility Knife	

#### Legend



<u>STOP:</u> Damage to the vehicle may occur. Do not proceed until process has been complied with.



<u>OPERATOR SAFETY:</u> Use caution to avoid risk of injury.

<u>CAUTION:</u> A process that must be carefully observed



in order to reduce the risk of damage to the accessory/vehicle and to ensure a quality installation.



<u>TOOLS & EQUIPMENT:</u> Used in figures calls out the specific tools and equipment recommended for this process.



**REVISION MARK:** This mark highlights a change in installation with respect to previous issue.



**SAFETY TORQUE:** This mark indicates that torque is related to safety.



<u>REGULATORY MARK:</u> This mark indicates that the component is related to regulatory compliance.



<u>VIDEO:</u> This image indicates a video to show a installation procedure, PIO Only.

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# **Kit/Hardware Bag Contents:**

Item#	Quantity	Description	
1.	12	8mm Hex Bolt	
2.	12	8mm Lock Washer	
3.	12	8mm Flat Washer	

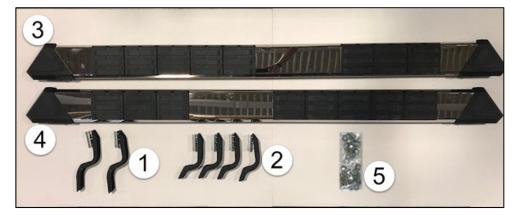
#### **Parts for Installation:**

Care must be taken when installing this accessory to ensure damage does not occur to the vehicle. The installation of this accessory should follow approved guidelines to ensure a quality installation. These guidelines can be found in the "Accessory Installation Practices" document.

This document covers such items as:

- Vehicle Protection (use of covers and blankets, cleaning chemicals, etc.).
- Safety (eye protection, re-checking torque procedure, etc.).
- Vehicle Disassembly/ Reassembly (panel removal, part storage, etc.).
- Electrical Component Disassembly/Reassembly (battery disconnection, connector removal, etc.).

Item#	Quantity	Description	
1.	2	Front Brackets with Clip	
2.	4	Rear Brackets with Clip	
3.	1	Stealth Board (L)	
4.	1	Stealth Board (R)	
5.	1	Hardware Bag	



## **Service & Warranty Information:**

	Parts information		Warranty Information	
Image Key	Part Number	Description	Warranty Time	Labor Op. Code
N/A	00016-35037	Tacoma D-Cab Stainless Steel Stealth R/B	N/A	N/A
A	00016-34038-03	Black End Cap	0.2	ATR031
В	00016-35034-02	Step Pad One Side	0.2	ATR031
С	00016-35034-03	Bracket/LOC Bolts & HW	0.5	ATR021
D	00016-35037-01	Right Side Board	0.5	ATR011
Е	00016-35037-02	Left Side Board	0.5	ATR011
N/A	00016-35036	Tacoma D-Cab Black Stealth R/B	N/A	N/A
A	00016-34038-03	Black End Cap	0.2	ATR031
В	00016-35034-02	Step Pad One Side	0.2	ATR031
С	00016-35034-03	Bracket/LOC Bolts & HW	0.5	ATR021
N/A	00016-35036-01	Right Side Board	0.5	ATR011
N/A	00016-35036-02	Left Side Board	0.5	ATR011

Note: Combo Code A applicable to ATR011 and ATR021 for additional 0.2 hours when replacing both sides. Combo Code A applicable to ATR031 for additional 0.1 hours when replacing both end caps.

If you are a dealer located outside of the Southeast Region, please contact the SET Accessory Warranty Department at (888) 851-2722 or email <a href="mailto:Accessory.Warranty@SEToyota.com">Accessory.Warranty@SEToyota.com</a> for claim payment instructions.

#### Image:

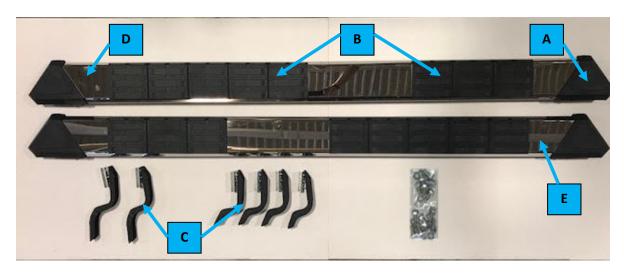




Figure 1e



Figure 2a



Figure 2b



Figure 2d

## Vehicle Disassembly and Installation Process.

### 1. Pre-Installation Preparation

- a. Remove the protective wrapping from both ends of the Step Boards prior to installation.
- b. Verify Kit and Hardware Bag quality and contents.

NOTE: Due to the generic nature of hardware kits, some "extra" hardware may be present. Please save this hardware for future use in case of loss or damage

- c. Wear eye protection.
- d. Ensure all application areas are free from any dirt and debris that may damage the surface of the product or vehicle.
- e. Using a flathead screwdriver / pry tool remove and discard six (6) OE plastic bolts from underneath vehicle. See Figure 1e.

#### 2. Front Mounting Bracket Installation.

- a. The Front Brackets are longer than the other Brackets and can be installed on either side of the vehicle. See Figure 2a0
- b. Align the Front Bracket holes to the (2) 8mm threaded factory sidewall holes. See Figure 2b.
- c. Secure each Front Bracket to the vehicle side wall using (2) Bolts, (2) Lock Washers, and (2) Flat Washers.
- d. (d)Tighten the front brackets to the vehicle, making sure that the brackets mount flush to the vehicle side wall. See Figure 2d.
- e. (e)Repeat on opposite side of the vehicle.



Figure 3c



Figure 4a



Figure 4c.



Figure 4d Southeast Toyota Distributors, LLC

## 3. Rear Mounting Bracket Installation.

- a. The Rear Brackets are universal and can be installed at any location.
- b. Align the Rear Bracket holes to the threaded factory sidewall holes.
- c. Loosely install the (2) bolts, (2) lock washers, and (2) flat washers to the factory-threaded hole. See Figure 3c.
- d. Tighten the rear bracket to the vehicle, making sure that the bracket mounts flush to the vehicle side wall.
- e. Repeat for the (1) remaining Rear Bracket.
- f. Repeat on the opposite side of the vehicle

#### 4. Step Board Installation.

- a. Lift and rotate the Pinch Clips 90 degrees so that they are perpendicular to the Brackets. See Figure 4a.
- b. Position the appropriate Step Board over the Mounting Brackets. (1) Left (Driver Side) Board has the large step pad towards the front of the vehicle.
- c. Lift and rotate the Pinch Clips 90 degrees so they are parallel with the Brackets. Make sure that the tabs on the Pinch Clip drop into the slots in the Bracket. Make sure all (4) Pinch Clips are correctly engaged to their respective Brackets. See Figure 4c.
- d. Position the Step Board all the way inboard. See Figure 4d.



Figure 4e



Figure 4f

e. Position the Step Board centered (front to rear) over the brackets. See Figure 4e.

Torque the Step Board to Bracket hardware



Re-check the Step Board position; Torque the bracket to vehicle hardware.



f. On models with pocket accessory flares added, move board to the back (rear) of the vehicle as far as it will go to keep from contacting front flare. See Figure 4f.

#### 5. Clean and Check.

- a. The Step Board should not contact any vehicle painted surfaces. If necessary, loosen all bolts, adjust the Brackets as required and re tighten the bolts to specified torque values.
- b. Clean any fingerprints or dirt with a damp non-scratch.
- 6. Warranty Statement.
  - a. Print Warranty Statement and place in the glove box, DIO only.

# FUNCTION AND QUALITY CHECK

These points MUST be checked to ensure a quality installation.

## **ACCESSORY FUNCTION CHECK**

## **LOOK FOR:**

✓ Board alignment.

Verify board aligned straight and even.

Board tightened properly.

Torque specifications followed:

Torque the "Bracket to Vehicle" hardware to 18lbs -ft. (13.5lbs -ft min. / 27lbs -ft max.) (-25% / +50%)

Torque the "Step Board to Bracket" verify correct torque 18 ft. lbs. is used during installation.

✓ Warranty Statement

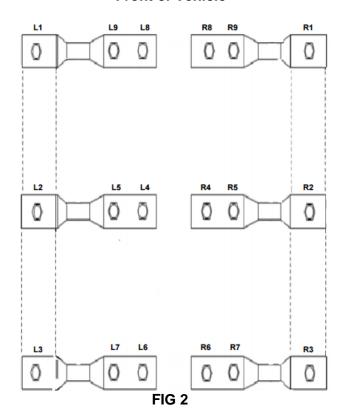
Place Warranty Statement in the glove box, DIO Only.





FIG 1

#### **Front of Vehicle**



### **Step Board Torque Procedure**

- 1) Hand start all fasteners to the factory threaded cavities.
  - a) Note: Position the Step Board centered (front and rear) over the brackets.
- **2**) Prior to final torque sequence, ensure that the brackets positioned flush on the vehicles sidewall per the installation guide.
- **3**) Scan the identifiers in the following order and visually confirm correct job is running on the controller and the stacklight is flashing red.
  - a) Part Number
  - b) VIN (Door Jam Only)
- 4) Use the Atlas Copco STB nutrunner shown in FIG 1, torque all twelve fasteners starting with the inside and working to the outside per the installation guide.
- **5**) Once the job is finished verify the batch count is complete and the Green Light is on.

Chrome Part Number: 00016-35037



Black Part Number: 00016-35036



#### LIMITED WARRANTY - SOUTHEAST TOYOTA

SOUTHEAST TOYOTA DISTRIBUTORS, LLC ("we," "our" and "us") provides the following limited warranty on our accessories, excluding tires, ("Accessories" or "Accessory") installed on a Toyota. This limited warranty is not provided by and does not bind or provide benefit to the vehicle dealer, the manufacturer, or Toyota Motor Sales, U.S.A., Inc. This limited warranty does not apply to tires; please consult the tire manufacturer and/or its materials accompanying the vehicle for any warranty terms concerning tires. This limited warranty also does not apply to ToyoGuard Exterior Paint Sealant and ToyoGuard Interior Protector; please consult the ToyoGuard Limited Warranty Certificate for the warranty terms concerning those products.

#### SCOPE OF LIMITED WARRANTY:

#### A. Protection:

- i. Accessories Installed by Southeast Toyota Distributors, LLC on a new Toyota vehicle. We warrant that, for a period of 36 months or 36,000 miles, whichever occurs first, we will repair or replace (includes labor), free of charge, any defect in such an Accessory due to faulty material or workmanship, or, at our option, provide a full refund of the purchase price of the Accessory. The warranty period begins on the vehicle's In-Service Date, which is the first date the new vehicle is either delivered to an ultimate purchaser, leased, or used as a company car or demonstrator. Accessories installed by Southeast Toyota Distributors, LLC are identified on the vehicle's window sticker (Monroney Label).
- ii. Accessories Installed by a Toyota Dealer on a Toyota vehicle. We warrant that, for 12 months, regardless of mileage, from the date such an Accessory was installed on the vehicle or the remainder of the Toyota new vehicle warranty, whichever is longer, we will repair or replace (includes labor), free of charge, any defect in the Accessory due to faulty material or workmanship, or, at our option, provide a full refund of the purchase price of the Accessory. For a new vehicle, the warranty period begins on the vehicle's In-Service Date, which is the first date the new vehicle is either delivered to an ultimate purchaser, leased, or used as a company car or demonstrator.
- iii. Accessories purchased from a Toyota Dealer but not installed by the Toyota Dealer. We warrant that, for a period of 12 months, regardless of mileage, from the date the accessory was purchased, we will repair or replace (does not include labor), free of charge, any defect in the Accessory due to faulty material or workmanship, or, at our option, provide a full refund of the purchase price of the Accessory.
- B. Limitation of Warranty. This limited warranty does not apply to, and we will not repair, replace, or reimburse you for: (1) wheel balancing and wheel alignments, except for one wheel balancing or alignment during the first 12 months or 12,000 miles, whichever occurs first, from the vehicle's In-Service Date, as defined above, (2) abrasions or dents, whatever their cause, and any failure or damage resulting directly or indirectly from accidents, collisions, impacts from foreign objects, fire, theft, larceny, explosion, malicious mischief, vandalism, civil commotion, riots, war, or any other similar causes, (3) any failure or damage resulting directly or indirectly from lightning, windstorms, hail, water, floods, subfreezing temperatures, airborne chemicals, tree sap, dust, salt, and any other environmental conditions or similar causes, (4) any failure or damage caused by: (a) a failure of any part, other than the Accessory, (b) any misuse, abuse, improper towing, negligence or lack of maintenance of the vehicle or Accessory, (c) the alteration, modification or repair of the Accessory by anyone other than persons expressly authorized by us to perform such alteration, modification or repair, or (d) the use of the vehicle for commercial purposes, competitive driving or racing, (5) any failure or damage, if the Accessory has not been installed according to instructions, (6) any failure or damage occurring outside of Canada, the United States of America, its territories or possessions, (7) except to the extent required by the state whose laws govern this limited warranty, any consequential, secondary, or unreasonable costs that may be suffered as a result of the need to repair or replace the Accessory, including without limitation any loss of use of the vehicle, road service, towing, storage charges, inconvenience, loss of wages and/or income, additional expense incurred, loss of transportation, rental car expense, or any derivative damage to persons or things other than the Accessory, including other parts of the
- C. Exclusive Remedy. If there is a valid claim under this limited warranty for a defect due to faulty material or workmanship in the Accessory, we will, at our option, either: (i) repair, (ii) replace or (iii) provide a full refund of the purchase price of the Accessory. We have no other obligations under this limited warranty. Refunds will be made to the vehicle owner. If the vehicle is leased, the refund will be made to the leasing company.

HOW TO MAKE A CLAIM: In the event of a warranty claim, please contact the nearest Toyota dealer to arrange for repairs. The dealership must receive our prior authorization before making repairs covered by this limited warranty. The dealer will contact Southeast Toyota Distributors, LLC at 1-888-851-2722, select option #5 (Warranty Department), then option #4 (Repairs), for instructions on processing a warranty claim, if they are not already familiar with the process. If you have any questions or concerns regarding repairs covered by this limited warranty, please contact our Customer Assistance Hotline at 1-800-301-6859.

OUR DISPUTE RESOLUTION PROGRAM: Your satisfaction is our highest priority. In keeping with that focus, in the event that an issue arises related to this Limited Warranty, we invite you to call our Customer Assistance Hotline at 1-800-301-6859 to discuss it. In most cases, we expect that a satisfactory resolution of your issue can be reached through engagement with that Department. If our Customer Loyalty Department is unable to resolve your issue to your satisfaction, we offer a dispute resolution program administered by the National Center for Dispute Settlement (NCDS) ("the Program"). The purpose of the Program is to resolve disputes in an informal setting before an impartial arbitrator. The Program is free of charge to you (although you must bear the cost of any expert witness or attorney you elect to employ). You are required to complete the Program before exercising rights or seeking remedies under the federal Magnuson-Moss Warranty Act, 15 U.S.C. § 2301 et seq. ("the Act"). If you choose to seek remedies that are not created by the Act, you are not required to use the Program before pursuing such remedies - although the Program is still available to you to resolve the dispute. When utilizing the Program, you will need to provide (a) the vehicle identification number of your vehicle, (b) the identity of your selling and servicing dealerships, (c) the mileage on your vehicle at relevant times, (d) the date and nature of any relevant repairs, (e) legible copies of repair orders and other relevant documents, (f) a summary of the unresolved issue and the requested action, and (g) your contact information. In most cases, the dispute resolution process under the Program will be completed within forty (40) days of your submission of your request and will consist of steps such as an initial eligibility determination, an opportunity for you and us to submit information in writing relating to your claim, an oral hearing, and a decision from the arbitrator. A decision will be binding on you only if you choose to accept it. You may submit a request to NCDS by telephone at their toll free number: (877)-276-8848 or in writing at P.O. Box 463196, Mt. Clemens, MI 48046. You may obtain additional information regarding the Program at www.ncdsusa.org. In the event that the NCDS does not exist or no longer handles disputes for us at the time that you seek to submit a request, you may contact our Customer Assistance Hotline at 1-800-301-6859 to obtain current information about our dispute resolution programs.

GENERAL LIMITATION OF WARRANTY: THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES OR LIABILITIES. IN NO EVENT SHALL WE BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE INFORMATION OR EXCLUSION MAY NOT APPLY. NO EXPRESS WARRANTY OF FITNESS OR MERCHANTABILITY IS GRANTED BY THIS LIMITED WARRANTY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE DESCRIBED IN THIS DOCUMENT. ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH MAY BE APPLICABLE BY OPERATION OF LAW SHALL BE LIMITED TO THE PERIOD OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY. THIS LIMITED WARRANTY PROVIDES SPECIFIC LEGAL RIGHTS, AND THERE MAY BE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. ANY ACTION FOR BREACH OF ANY WARRANTY HEREUNDER, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, MUST BE BROUGHT WITH IN A PERIOD NOT EXCEEDING 12 MONTHS AFTER EXPIRATION OF THIS LIMITED WARRANTY. THE REMEDIES SPECIFIED HEREIN AND THOSE SPECIFIED BY APPLICABLE LAW ARE THE ONLY REMEDIES AVAILABLE. WE ASSUME NO OTHER OBLIGATION OR RESPONSIBILITY WITH REGARD TO THE ACCESSORY. WE NEITHER ASSUME, NOR AUTHORIZE ANYONE TO ASSUME FOR US, ANY ADDITIONAL LIABILITY IN CONNECTION HEREWITH.

GENERAL: This limited warranty describes the complete and exclusive rights that result from the purchase of Accessories. No oral representations or statements may be relied upon. This limited warranty may not be amended or modified, and additional rights may not be granted, unless in a written statement signed by one of our officers. This limited warranty shall be governed by the laws of the state where the vehicle is purchased, excluding laws concerning conflicts of law. We may delegate the performance of our duties and obligations and assign our rights and benefits hereunder. For inquiries regarding this limited warranty, we can be contacted directly at Customer Assistance Hotline at 1-800-301-6859, or by mail to: Southeast Toyota Distributors, LLC, Attention: Customer Loyalty Department, 100 Jim Moran Boulevard, Deerfield Beach, Florida 33442.