



Southeast Toyota Distributors, LLC Accessory Installation Instructions

2018 Rav4 LED Illumination Package (Interior and Exterior)

Year & Model:	2018 Rav4
Part Number:	00016-00069
Accessory Code:	LL1000
PIO / DIO:	PIO / DIO
Business Partner:	L28

Conflicts

Model 4476 & 4474

General Applicability

Fits Models
1 All 2018 Models Except 4476 & 4474

Additional Items Required For Installation

Item#	Description:
1	N/A

Sequence of Application

Item#	Accessory:
1.	Light Package
2.	Running Boards

SPECIALNOTE: Installation Sequences

After TMS & Safety mandated preparatory steps have been taken, the installation sequence is the suggested method for completing the accessory installation. In some instances the suggested sequence is written for one associate to install & in others the sequence is given as part of a team accessory installation. Unless otherwise stated in the document, the associates may perform the installation steps in any order to make the installation as efficient as possible while maintaining consistent quality.

Recommended Tools

Safety Tools	
Safety Glasses	
Installation Tools	Notes
Screwdriver	Philips Head
Trim Panel Removal Tool	
Pliers	
Drill	
Drill Bit	11/64", 7/16"
Drill Stop	
Torque Wrench	48 in.lbs, 67 in.lbs
Sockets/ Ratchet	7mm, 10mm, 12mm
Rivet Gun	
Allen Wrench	3mm
Tape Measure	
Fish Tape	
Utility Knife	
Special Chemicals	
50/50 Alcohol Water Mixture	
VPC Approved Sealant	

Legend



STOP: Damage to the vehicle may occur. Do not proceed until process has been complied with.



OPERATOR SAFETY: Use caution to avoid risk of injury.



CAUTION: A process that must be carefully observed in order to reduce the risk of damage to the accessory/vehicle and to ensure a quality installation.



TOOLS & EQUIPMENT: Used in Figures calls out the specific tools and equipment recommended for this process.



REVISION MARK: This mark highlights a change in installation with respect to previous issue.



SAFETY TORQUE: This mark indicates that torque is related to safety.

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Kit/Hardware Bag Contents:

Item #	Quantity	Description
1.	10	Wire Ties
2.	4	Foil Tape
3.	5	Foam Tape
4.	14	Plastic Rivets
5.	3	Red T-Taps
6.	3	Black T-Taps
7.	1	Blue T-Tap
8.	8	Mounting Bracket Bolts
9.	8	Mounting Bracket Nuts

Care must be taken when installing this accessory to ensure damage does not occur to the vehicle. The installation of this accessory should follow approved guidelines to ensure a quality installation. These guidelines can be found in the “Accessory Installation Practices” document.

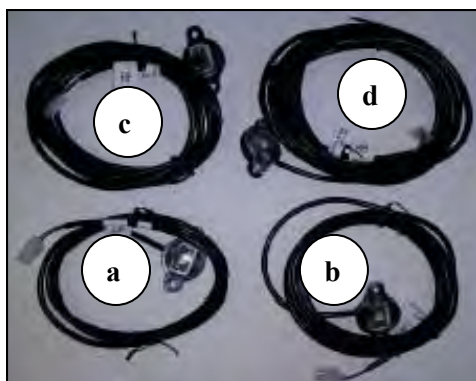
This document covers such items as:

- Vehicle Protection (use of covers and blankets, cleaning chemicals, etc.).
- Safety (eye protection, re-checking torque procedure, etc.).
- Vehicle Disassembly/ Reassembly (panel removal, part storage, etc.).
- Electrical Component Disassembly/Reassembly (battery disconnection, connector removal, etc.).

Parts for Installation:

Item #	Quantity	Description
1.	4	Puddle Lights and Harnesses
(a)	1	LF (4.9') Puddle Light
(b)	1	LR (7.8') Puddle Light
(c)	1	RF (10.8') Puddle Light
(d)	1	RR (13.8') Puddle Light
2.	1	Control Module
3.	1	Power Harness
4.	1	Foot-well Harness
5.	2	Foot-well Lights
6.	4	Puddle Light Mounting Brackets
7.	1	Hardware Bag

1



2



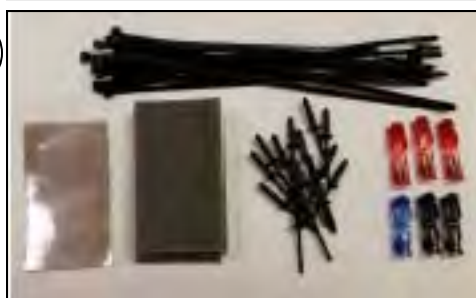
3



5



7



6



4



Service & Warranty Information:

	Parts information		Warranty Information	
	Part Number	Description	Warranty Time	Labor Op. Code
NA	00016-00069	LED Illumination Package (Int & Ext) KIT	NA	NA
A	00016-00064-01	Power harness	0.3	AIP011
B	00016-00064-02	Foot well light harness	0.4	AIP021
C	00016-00064-03	Foot well LED light pod	0.2	AIP031
D	00016-00064-04	Puddle light control module	0.3	AIP041
Not Shown	00016-00064-09	Trunk LED <i>(NOTE: if equipped)</i>	0.2	AIP091
E	00016-00064-05	Left Front puddle light and harness	1.3	AIP051
F	00016-00064-06	Left Rear puddle light and harness	1.3	AIP061
G	00016-00064-07	Right Front puddle light and harness	1.3	AIP071
H	00016-00064-08	Right Rear puddle light and harness	1.3	AIP081

Note: Use Combo codes if replacing more than one puddle light. A for additional 0.3 per light. A- adds 0.3 for two lights, AA- adds 0.6 for three lights, AAA- adds 0.9 for three lights.

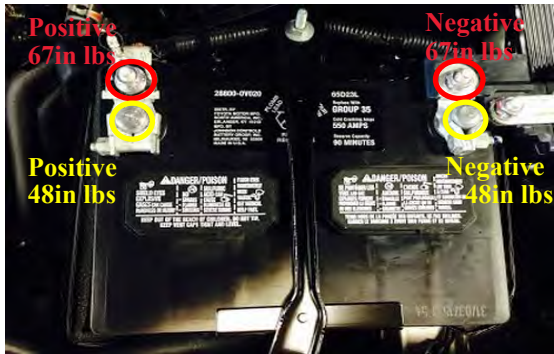
Labor times include consideration for diagnosis and Administration time.

If you are a dealer located outside of the Southeast Region, please contact the SET Accessory Warranty Department at (888) 851-2722 or email Accessory.Warranty@SETToyota.com for claim payment instructions.

Image:



Battery Preparation



NOTE: It is recommended to use Option 1 when a lead wire is not being installed. However Option 2 is to be used when a lead wire is being added to the positive side, or anytime the negative side 12mm nut is being removed, re-torque both to 67in lbs.

NOTE: If removal of the positive battery terminal 12mm nut is required to install a lead wire, the negative battery terminal must be disconnected first to disable the electrical system. The positive battery or terminal should never be disconnected unless the negative battery terminal is first removed & waiting 90 seconds for the SRS system to power down.

Option 1: If the battery clamp nut cannot be accessed to set torque to the recommended specification without removing additional panels & /or other components. You may change (reverse the direction) the negative battery clamp bolt & nut. Battery terminal must have torque set to factory specification . **CAUTION:** Do not touch the positive terminal. Re-torque to 48in lbs.

Option 2: Removing the 12mm nut from the positive or negative terminal junction. When re-tightening the torque specification is 67in lbs.



Figure 1



Figure 2



Figure 3



Figure 4

Vehicle Disassembly –Installation Process

1. Measure and drill locations for the Rear light pod brackets using 11/64" drill bit. These should be approximately 3 1/2" forward of the forward most rear jack point (centered below the 3rd grommet from the rear). See Figure 1.
2. Measure and drill locations for the Front light pod brackets using 11/64" drill bit. They should be centered approximately 9 1/4" back from the rear most front jack point. See Figure 2.
3. Install all 4 mounting brackets using included bracket hardware. Brackets should be in-board of pinch weld, with bolts being fed through the pinch weld then the bracket. See Figure 3.



NOTE: Apply VPC approved sealant to all pinch weld holes before mounting brackets.

4. Mount appropriate light in corresponding bracket, securing in place with plastic rivets.



NOTE: Arrow on puddle light lens must face out, away from bracket tabs.

5. Remove undercarriage skid plates from both sides.
6. Remove Drain plugs from both left and right front floor pans See Figure 4.



Figure 5

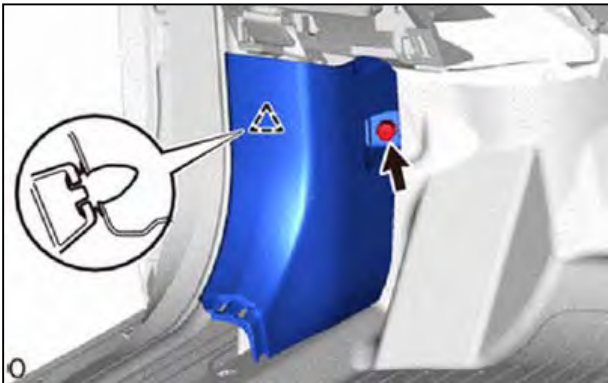


Figure 6

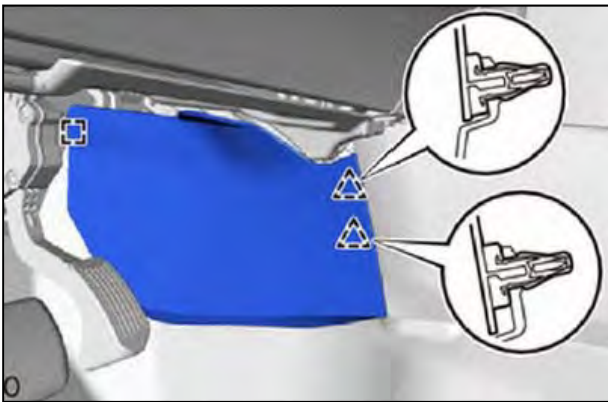


Figure 7



Figure 8

7. Disengage the 8 claws and 2 clips to remove the LH front door inside scuff plate. See Figure 5.
8. Remove the nut. Detach the clip and remove the LH cowl side trim board. See Figure 6.
9. Detach the 2 clips and guide and remove the LH inner No. 1 instrument panel bracket cover. See Figure 7.
10. Pull back carpeting and remove floor silencer pad.
11. Repeat for RH side.
12. Route rear passenger side harness forward, securing with a wire tie to the frame cross member. See Figure 8.



Figure 9



Figure 10



Figure 11



Figure 12

13. Route driver side rear harness along corrugated tubing using wire ties and factory clips. See Figure 9.
14. Route the front harnesses together with the rear towards drain plug locations. See Figure 10.
15. Using a sharp blade cut an 'X' in the middle of each drain plug, in order to route harnesses through and into the vehicle.
16. Lift front carpet to gain access to the drain holes and route both front and rear puddle light harnesses up and into the vehicle.
17. Re-install drain plugs, with the harnesses threaded through plugs. See Figure 11.
18. Re-install undercarriage skid plates.
19. Seal harnesses to drain plugs using VPC approved sealant. Make sure to work sealant completely around wires for a water tight seal. Route passenger side harnesses toward the center console and fish to driver side. See Figure 12.



Figure 13

20. Route driver side harnesses towards outside rocker. See Figure 13.

21. Remove Fuse Box Opening Cover.

- a. Apply protective tape as shown in Figure 14.
- b. Detach the 8 clips and remove the fuse box opening cover.
- c. Disconnect each connector and detach the wire harness clamp. See Figure 14.

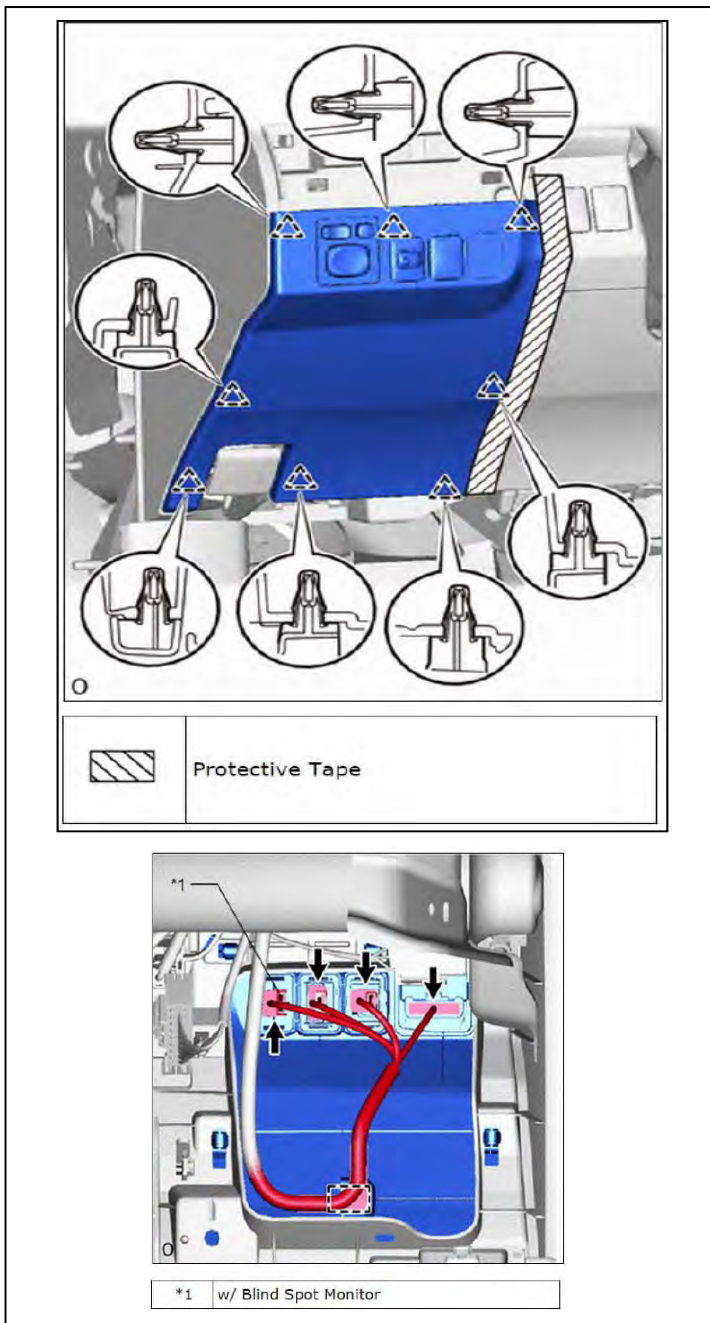


Figure 14

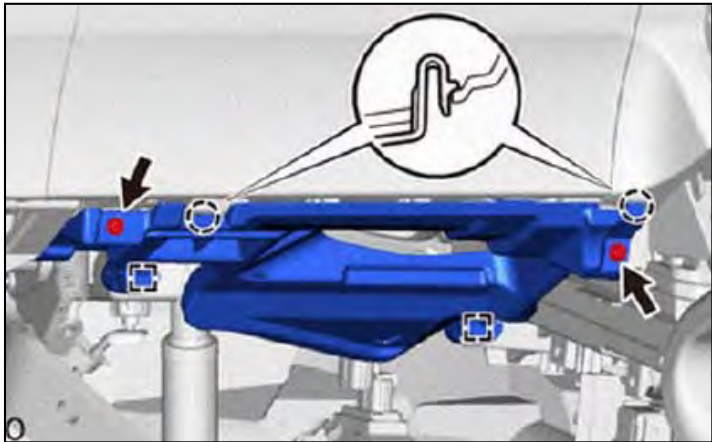


Figure 15




Figure 16




Figure 17

22. Remove No. 1 Instrument Panel Under Cover Sub-assembly. See Figure 15.

- a. Remove 2 screws.
- b. Detach the 2 claws and 2 guides, and remove the No.1 instrument panel under cover sub-assembly.
- c. Disconnect the connector.

 23. Measure 1 1/2" in from the left claw and drill a 7/16" hole in the panel as shown in Figure 16.

 24. Align foot-well light with connector in hole and flat side facing seats. Using an 11/64" drill bit, drill mounting holes. Attach using included rivets.

25. Remove No. 2 Instrument panel under cover sub-assembly.

- a. Disengage the 2 claws and 2 guides and remove the No. 2 instrument panel under cover sub-assembly. See Figure 17.



Figure 18

26. Mark location for passenger sidelight 3" from the back edge of the No. 2 panel as shown in Figure 18.



27. Drill a 7/16" hole where the connector will fit and align with flat side of light facing the seat.



Figure 19



28. Using an 11/64" drill bit, drill mounting holes. Attach using included rivets. See Figure 19.

29. Using a Black T-tap, connect the Red wire from the Puddle Light power harness to the Pink wire in Pin 47 of the 3C connector at the JB. See Figure 20.

30. Using a Black T-tap, connect the Black wire of the Puddle Light power harness to the Grey wire in Pin 35 of the 3D connector at the JB. See Figure 20.

31. Connect the Red wire from the foot-well harness to the red wire from the puddle light power harness. Connect the White wire from the foot-well harness to the white wire from the puddle light harness.

32. Using a Black T-tap, connect the Yellow wire to the Green wire in Pin 15 of the 3C connector at the JB. See Figure 20.

33. Using a Blue T-tap, connect the Black wire to the White/Black wire in Pin 9 of the 3D connector at the JB. See Figure 20.

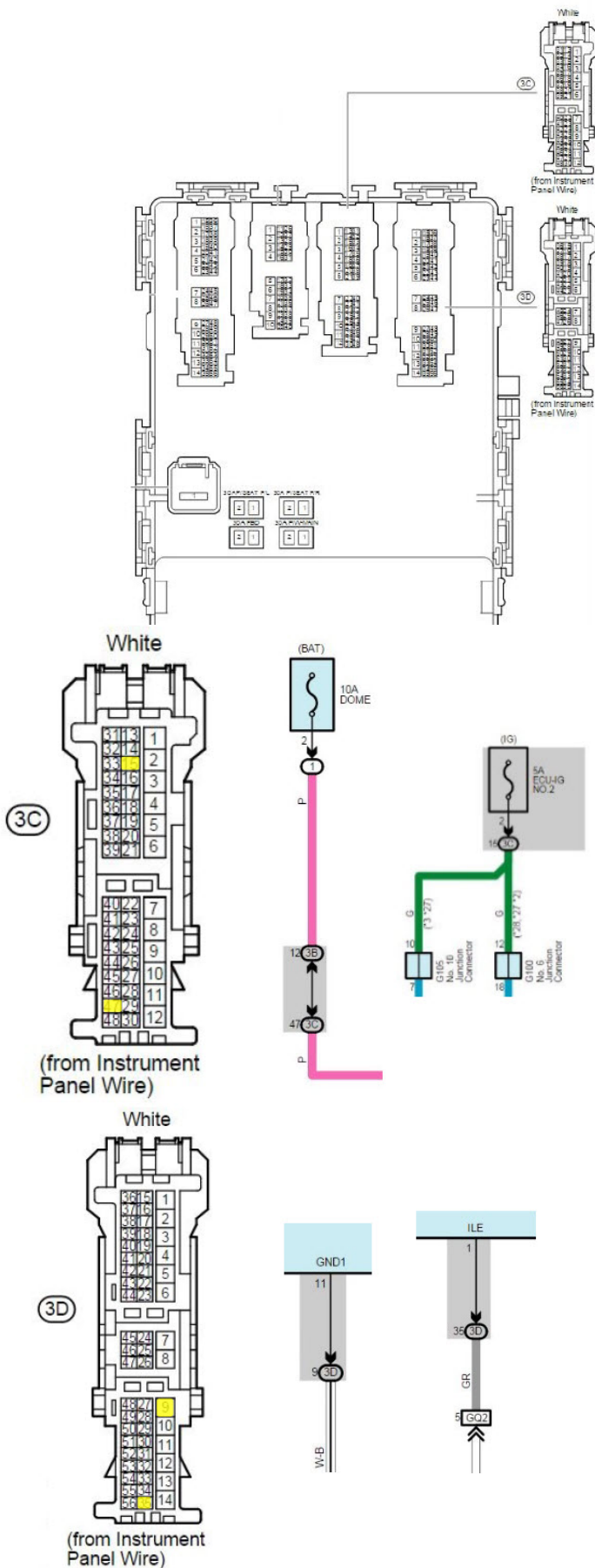


Figure 20

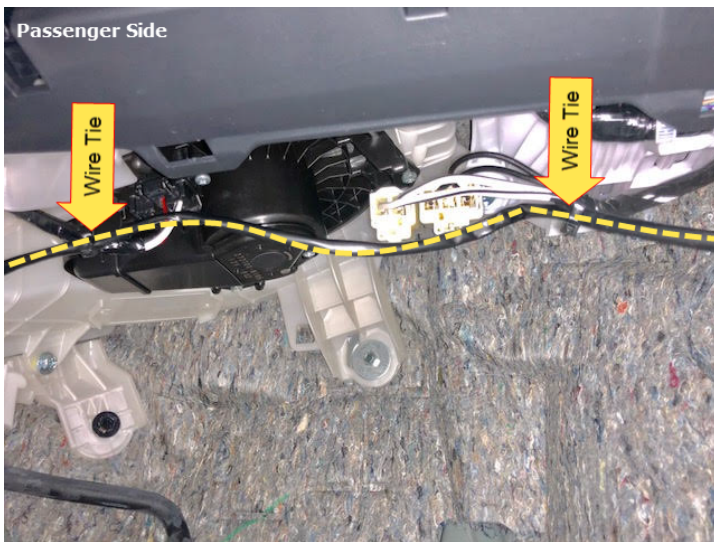


Figure 21a

34. Connect to passenger side foot-well light. Secure as needed with wire ties. Reinstall No.2 Instrument panel under cover sub-assembly with attached light. See Figure 21a.

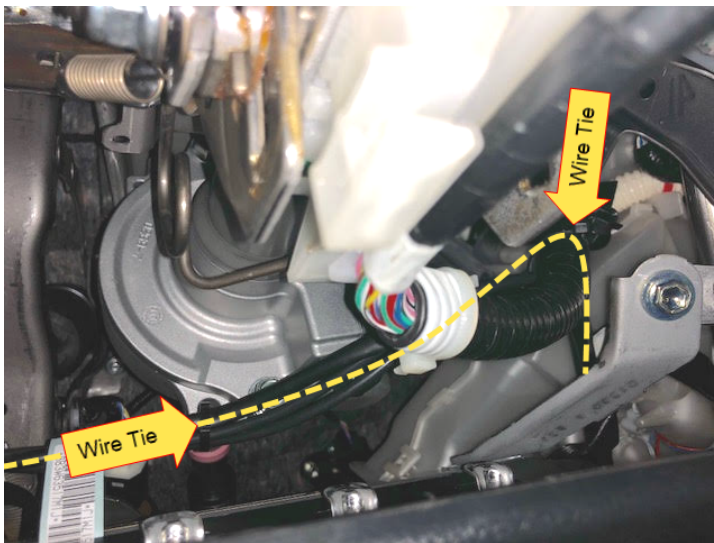


Figure 21b

35. Route the long side of the passenger foot-well harness and the puddle light power harness above the pedals. Secure the harness as needed with wire ties. See Figures 21b and 21c.



Figure 21c

36. Continue routing the three passenger side harnesses from center console. Secure as needed with wire ties. See Figures 21b and 21c.



Figure 23



Figure 24

37. Route short side of foot-well harness to driver side foot-well light. Connect and wire tie in place.
38. Connect all puddle light harnesses and mount the control module behind connectors in driver side kick panel. Bundle excess harnesses and use wire ties between floor silencer pad and kick panel. See Figures 23 and 24.
39. Print Warranty Statement & place in glove box, DIO only.
40. Reinstall all trim panels in the order of removal taking special care to make sure all harnesses and wiring are properly secured. Make sure harnesses are not pinched or bound by trim pieces.
41. Reconnect negative battery cable and torque.



If option1 was used: 10mm nut 48 IN/LBS. If Option2 was used: 12mm nut 67 IN/LBS.

Functions & Quality Check:**ACCESSORY FUNCTION CHECK:**

✓ Test for full light condition.

✓ Test for low light condition.

VEHICLE FUNCTION CHECK:

✓ Ignition

✓ SRS Warning Light

✓ Trunk release

✓ TRAC Control

✓ Auto Headlight

✓ Hood Release

✓ Dome Light

✓ Warranty Statement

✓ Function check any connector removed during install.

LOOK FOR:

Close all doors and lock vehicle. Do foot-well and puddle lights go out? Unlock vehicle, do foot-well lights come on full brightness? Do puddle lights come on?

Start vehicle, do puddle lights go out?
Do the foot-well lights dim to low level?
Turn on headlights. Do foot-well lights come on in dim mode?

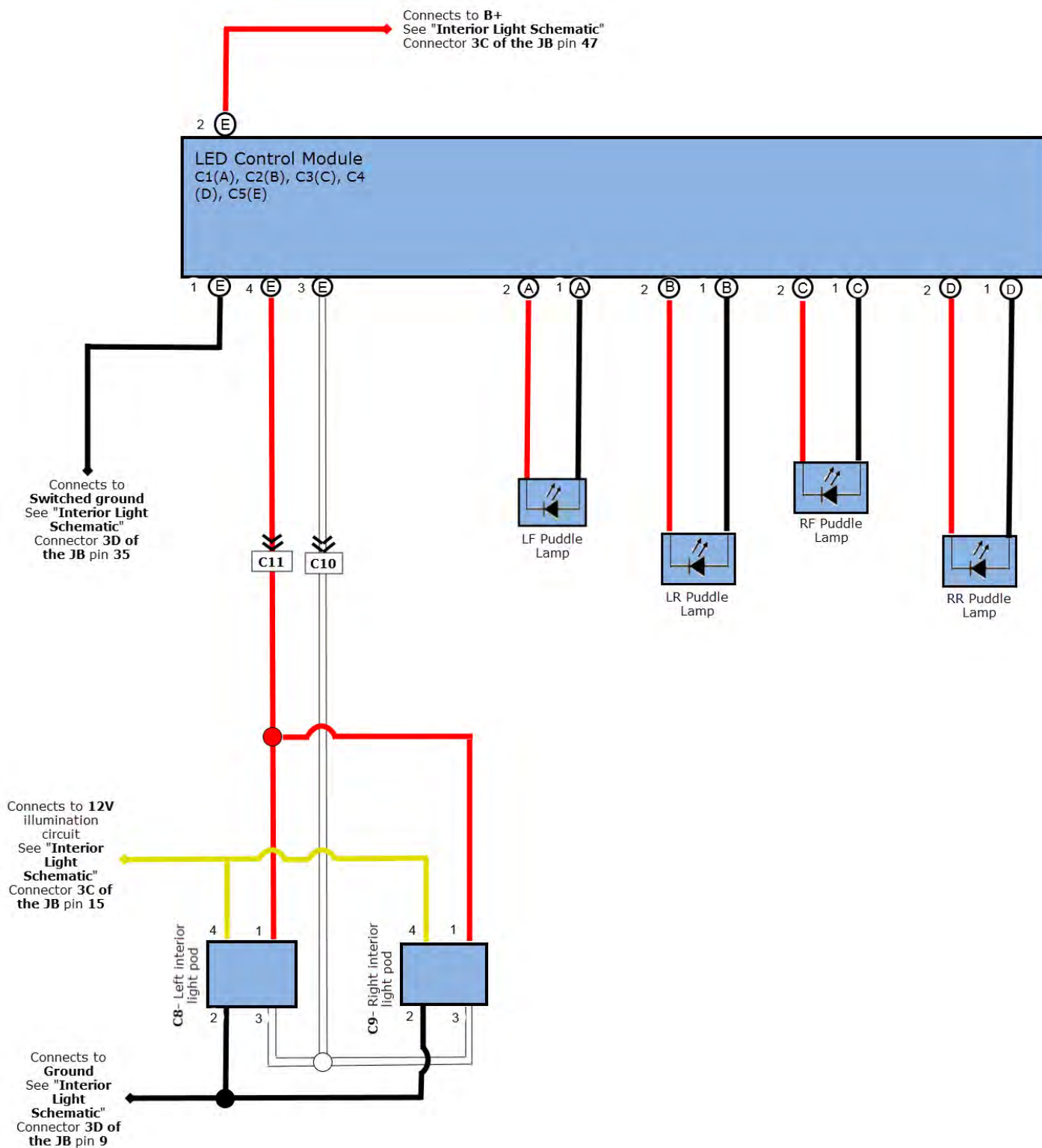
Verify vehicle will crank.

Confirm SRS warning light illuminated for approximately 6 seconds with the ignition on, and then goes out.

Place Warranty Statement in glove box, DIO Only.

Diagnostic /Block Diagrams & Connectors Procedures:

Block Diagram
RAV4 Lighting Package



Diagnostic /Block Diagrams & Connectors Procedures:

Connector C-1 thru C-4



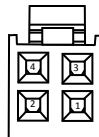
BLK to LF ext light	Off	12V	C1	Off	12V	Red to LF ext light
	On	8.6V		On	8.6V	
BLK to LR ext light	Off	7.6V	C2	Off	7.6V	Red to LR ext light
	On	5.6V		On	5.6V	
BLK to RF ext light	Off	12V	C3	Off	12V	Red to RF ext light
	On	8.6V		On	8.6V	
BLK to RR ext light	Off	7.6V	C4	Off	7.6V	Red to RR ext light
	On	5.6V		On	5.6V	

C1, C2, C3, and C4 are all individual LEDs.

Can be tested with Diode mode on DVOM.

Red to **Red**, **Black** to **Black** = 2.5V

Red to **Black**, **Black** to **Red** = O.L.



Connector C5

BLK to swt ground	Int Imp OFF	12V	C5	Int Imp OFF	12V	WHT to Int Lamp
RED to B+	Int Imp ON	0V		Int Imp ON	0V	RED to Int Lamp
	B+	12V		B+	12V	
	Voltage supply to module				From module to Int Light	

Diagnostic /Block Diagrams & Connectors Procedures:**Connector C6**

Pin	Wire Color	Test Reference	Proper Operation
1		Pin 1 to Ground	Approximately 0 VDC when Dome Light is ON +12 VDC when Dome Light is OFF

Connector C7

Pin	Wire Color	Test Reference	Proper Operation
1			+12 VDC

Connector C8 & C9

Pin	Wire Color	Test Reference	Proper Operation
1	Red	Pin 1 to Ground	+12 VDC
2	Black	Pin 2 to Ground	Approximately 0 VDC
3	White	Pin 3 to Ground	Approximately 0 VDC when Dome Light is ON +12 VDC when Dome Light is OFF
4	Yellow	Pin 4 to Ground	Approximately 0 VDC ignition switch OFF +12 VDC when ignition ON

Connector C10

Pin	Wire Color	Test Reference	Proper Operation
1	White	Pin 1 to Ground	Approximately 0 VDC when Dome Light is ON +12 VDC when Dome Light is OFF

Connector C11

Pin	Wire Color	Test Reference	Proper Operation
1	Red	Pin 1 to Ground	+12 VDC

Connector C12

Pin	Wire Color	Test Reference	Proper Operation
1	Yellow	Pin 1 to Ground	Approximately 0 VDC ignition switch OFF +12 VDC when ignition ON

Connector C13

Pin	Wire Color	Test Reference	Proper Operation
1	Black	Pin 1 to Ground	Approximately 0 VDC



LIMITED WARRANTY – SOUTHEAST TOYOTA

SOUTHEAST TOYOTA DISTRIBUTORS, LLC ("we," "our" and "us") provides the following limited warranty on our accessories, excluding tires, ("Accessories" or "Accessory") installed on a Toyota. This limited warranty is not provided by and does not bind or provide benefit to the vehicle dealer, the manufacturer, or Toyota Motor Sales, U.S.A., Inc. This limited warranty does not apply to tires; please consult the tire manufacturer and/or its materials accompanying the vehicle for any warranty terms concerning tires. This limited warranty also does not apply to ToyoGuard Exterior Paint Sealant and ToyoGuard Interior Protector; please consult the ToyoGuard Limited Warranty Certificate for the warranty terms concerning those products.

SCOPE OF LIMITED WARRANTY:

A. Protection:

- i. **Accessories Installed by Southeast Toyota Distributors, LLC on a new Toyota vehicle.** We warrant that, for a period of 36 months or 36,000 miles, whichever occurs first, we will repair or replace (includes labor), free of charge, any defect in such an Accessory due to faulty material or workmanship, or, at our option, provide a full refund of the purchase price of the Accessory. The warranty period begins on the vehicle's In-Service Date, which is the first date the new vehicle is either delivered to an ultimate purchaser, leased, or used as a company car or demonstrator. Accessories installed by Southeast Toyota Distributors, LLC are identified on the vehicle's window sticker (Monroney Label).
- ii. **Accessories Installed by a Toyota Dealer on a Toyota vehicle.** We warrant that, for 12 months, regardless of mileage, from the date such an Accessory was installed on the vehicle or the remainder of the Toyota new vehicle warranty, whichever is longer, we will repair or replace (includes labor), free of charge, any defect in the Accessory due to faulty material or workmanship, or, at our option, provide a full refund of the purchase price of the Accessory. For a new vehicle, the warranty period begins on the vehicle's In-Service Date, which is the first date the new vehicle is either delivered to an ultimate purchaser, leased, or used as a company car or demonstrator.
- iii. **Accessories purchased from a Toyota Dealer but not installed by the Toyota Dealer.** We warrant that, for a period of 12 months, regardless of mileage, from the date the accessory was purchased, we will repair or replace (does not include labor), free of charge, any defect in the Accessory due to faulty material or workmanship, or, at our option, provide a full refund of the purchase price of the Accessory.

B. Limitation of Warranty. This limited warranty does not apply to, and we will not repair, replace, or reimburse you for: (1) wheel balancing and wheel alignments, except for one wheel balancing or alignment during the first 12 months or 12,000 miles, whichever occurs first, from the vehicle's In-Service Date, as defined above, (2) abrasions or dents, whatever their cause, and any failure or damage resulting directly or indirectly from accidents, collisions, impacts from foreign objects, fire, theft, larceny, explosion, malicious mischief, vandalism, civil commotion, riots, war, or any other similar causes, (3) any failure or damage resulting directly or indirectly from lightning, windstorms, hail, water, floods, subfreezing temperatures, airborne chemicals, tree sap, dust, salt, and any other environmental conditions or similar causes, (4) any failure or damage caused by: (a) a failure of any part, other than the Accessory, (b) any misuse, abuse, improper towing, negligence or lack of maintenance of the vehicle or Accessory, (c) the alteration, modification or repair of the Accessory by anyone other than persons expressly authorized by us to perform such alteration, modification or repair, or (d) the use of the vehicle for commercial purposes, competitive driving or racing, (5) any failure or damage, if the Accessory has not been installed according to instructions, (6) any failure or damage occurring outside of Canada, the United States of America, its territories or possessions, (7) except to the extent required by the state whose laws govern this limited warranty, any consequential, secondary, or unreasonable costs that may be suffered as a result of the need to repair or replace the Accessory, including without limitation any loss of use of the vehicle, road service, towing, storage charges, inconvenience, loss of wages and/or income, additional expense incurred, loss of transportation, rental car expense, or any derivative damage to persons or things other than the Accessory, including other parts of the vehicle, or (8) liability for damage to property or for injury to or death of any person, arising out of the operation, maintenance or use of your vehicle whether or not related to the covered Accessory.

C. Exclusive Remedy. If there is a valid claim under this limited warranty for a defect due to faulty material or workmanship in the Accessory, we will, at our option, either: (i) repair, (ii) replace or (iii) provide a full refund of the purchase price of the Accessory. We have no other obligations under this limited warranty. Refunds will be made to the vehicle owner. If the vehicle is leased, the refund will be made to the leasing company.

HOW TO MAKE A CLAIM: In the event of a warranty claim, please contact the nearest Toyota dealer to arrange for repairs. The dealership must receive our prior authorization before making repairs covered by this limited warranty. The dealer will contact Southeast Toyota Distributors, LLC at 1-888-851-2722, select option #5 (Warranty Department), then option #4 (Repairs), for instructions on processing a warranty claim, if they are not already familiar with the process. If you have any questions or concerns regarding repairs covered by this limited warranty, please contact our **Customer Assistance Hotline at 1-800-301-6859**.

OUR DISPUTE RESOLUTION PROGRAM: Your satisfaction is our highest priority. In keeping with that focus, in the event that an issue arises related to this Limited Warranty, we invite you to call our Customer Assistance Hotline at 1-800-301-6859 to discuss it. In most cases, we expect that a satisfactory resolution of your issue can be reached through engagement with that Department. If our Customer Loyalty Department is unable to resolve your issue to your satisfaction, we offer a dispute resolution program administered by the National Center for Dispute Settlement (NCDS) ("the Program"). The purpose of the Program is to resolve disputes in an informal setting before an impartial arbitrator. The Program is free of charge to you (although you must bear the cost of any expert witness or attorney you elect to employ). You are required to complete the Program before exercising rights or seeking remedies under the federal Magnuson-Moss Warranty Act, 15 U.S.C. § 2301 et seq. ("the Act"). If you choose to seek remedies that are not created by the Act, you are not required to use the Program before pursuing such remedies – although the Program is still available to you to resolve the dispute. When utilizing the Program, you will need to provide (a) the vehicle identification number of your vehicle, (b) the identity of your selling and servicing dealerships, (c) the mileage on your vehicle at relevant times, (d) the date and nature of any relevant repairs, (e) legible copies of repair orders and other relevant documents, (f) a summary of the unresolved issue and the requested action, and (g) your contact information. In most cases, the dispute resolution process under the Program will be completed within forty (40) days of your submission of your request and will consist of steps such as an initial eligibility determination, an opportunity for you and us to submit information in writing relating to your claim, an oral hearing, and a decision from the arbitrator. A decision will be binding on you only if you choose to accept it. You may submit a request to NCDS by telephone at their toll free number: (877)-276-8848 or in writing at P.O. Box 463196, Mt. Clemens, MI 48046. You may obtain additional information regarding the Program at www.ncdsusa.org. In the event that the NCDS does not exist or no longer handles disputes for us at the time that you seek to submit a request, you may contact our **Customer Assistance Hotline at 1-800-301-6859** to obtain current information about our dispute resolution programs.

GENERAL LIMITATION OF WARRANTY: THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES OR LIABILITIES. IN NO EVENT SHALL WE BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE INFORMATION OR EXCLUSION MAY NOT APPLY. NO EXPRESS WARRANTY OF FITNESS OR MERCHANTABILITY IS GRANTED BY THIS LIMITED WARRANTY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE DESCRIBED IN THIS DOCUMENT. ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH MAY BE APPLICABLE BY OPERATION OF LAW SHALL BE LIMITED TO THE PERIOD OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY. THIS LIMITED WARRANTY PROVIDES SPECIFIC LEGAL RIGHTS, AND THERE MAY BE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. ANY ACTION FOR BREACH OF ANY WARRANTY HEREUNDER, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, MUST BE BROUGHT WITHIN A PERIOD NOT EXCEEDING 12 MONTHS AFTER EXPIRATION OF THIS LIMITED WARRANTY. THE REMEDIES SPECIFIED HEREIN AND THOSE SPECIFIED BY APPLICABLE LAW ARE THE ONLY REMEDIES AVAILABLE. WE ASSUME NO OTHER OBLIGATION OR RESPONSIBILITY WITH REGARD TO THE ACCESSORY. WE NEITHER ASSUME, NOR AUTHORIZE ANYONE TO ASSUME FOR US, ANY ADDITIONAL LIABILITY IN CONNECTION HERewith.

GENERAL: This limited warranty describes the complete and exclusive rights that result from the purchase of Accessories. No oral representations or statements may be relied upon. This limited warranty may not be amended or modified, and additional rights may not be granted, unless in a written statement signed by one of our officers. This limited warranty shall be governed by the laws of the state where the vehicle is purchased, excluding laws concerning conflicts of law. We may delegate the performance of our duties and obligations and assign our rights and benefits hereunder. For inquiries regarding this limited warranty, we can be contacted directly at **Customer Assistance Hotline at 1-800-301-6859**, or by mail to: **Southeast Toyota Distributors, LLC, Attention: Customer Loyalty Department, 100 Jim Moran Boulevard, Deerfield Beach, Florida 33442.**